Medicaid Recipients who were able to opt out of Medicaid Care Management are required to pick a Health Plan effective 11/1/15 for coverage to begin on 2/1/16.

In December, the New Hampshire Department of Health and Human Services, New Hampshire Healthy Families, and the Well Sense Health Plan will hold two public informational sessions for Providers and Clients regarding mandatory enrollment in Medicaid Care Management.

**When:** Thursday, December 17, 2015  
1:00 pm – 3:00 pm

**Where:** Academic Commons  
Lakes Region Community College  
379 Belmont Road  
Laconia, New Hampshire

Space is limited. Please make your reservations for the in-person session to confirm your attendance.

This Information Session is open to the public. Registration is being handled by UNH. To register, please sign up at https://www.events.unh.edu/RegistrationForm.pm?event_id=19011

If accommodations are needed for communication access, please contact nhhpp.contact@unh.edu or call 603-862-4588 at least 5 business days prior to the session. Requests made after that date cannot be guaranteed.
Medicaid Recipients who were able to opt out of Medicaid Care Management are required to pick a Health Plan effective 11/1/15 for coverage to begin on 2/1/16.

In December, the New Hampshire Department of Health and Human Services, New Hampshire Healthy Families, and the Well Sense Health Plan will hold two public informational sessions for Providers and Clients regarding mandatory enrollment in Medicaid Care Management.

**When:**  
**Wednesday, December 16, 2015**  
10:00 am – 12:00 noon

**Where:**  
**Aldermatic Chamber**  
Third Floor  
City Hall  
One City Plaza  
Manchester, New Hampshire

**Space is limited. Please make your reservations for the in-person session to confirm your attendance.**

**This Information Session is open to the public.**  
Registration is being handled by UNH. To register, please sign up at [https://www.events.unh.edu/RegistrationForm.pm?event_id=19015](https://www.events.unh.edu/RegistrationForm.pm?event_id=19015)

If accommodations are needed for communication access, please contact nhhpp.contact@unh.edu  
or call 603-862-4588 at least 5 business days prior to the session.  
Requests made after that date cannot be guaranteed.
Information Session

Integrating Additional Groups into Medicaid Care Management for Their Medical Services

Meet the Health Plans  Ask Questions

On Thursday, August 6, the Department of Health and Human Services (DHHS), New Hampshire Healthy Families, and the Well Sense Health Plan will hold a public information session for Medicaid recipients and providers to inform them about mandatory enrollment into Medicaid Care Management for medical services. Medicaid recipients who were able to opt out of Medicaid Care Management will be required to pick one of the two health plans for their medical services; coverage will begin in the Fall, 2015.

When: Thursday, August 6, 2015
6:00 - 8:00pm

Where: Community Partners - Rochester Community Office
25 Old Dover Road
Rochester, New Hampshire

or

Webinar: Instructions will be emailed 1-2 days prior to the event.

This Information Session is open to the public.
Registration is being handled by UNH. To register, please sign up at https://www.events.unh.edu/RegistrationForm.pm?event_id=18080

Registration will close at 8am on August 5, 2015.

Recipients in the following groups will now be required to enroll in Medicaid Care Management:

- Children under 19 who are: receiving Supplemental Security Income (SSI), have Home Care for Children with Severe Disabilities (also known as Katie Beckett), or are receiving services through Special Medical Services or Partners in Health. The group also includes children in foster care or other out-of-home placement, or receiving foster care or adoption assistance.

- Recipients of any age who are eligible for both Medicare and Medicaid (known as dually eligible).

We encourage you to attend this session to get answers to your questions about the health plans, including:

- Transition of Care from Fee-for-Service to a Health Plan
- Care Coordination available under the Health Plans
- The prior authorization (PA) process

If accommodations are needed for communication access, please contact MCMS2.contact@unh.edu or call 603-862-4588 by July 29, 2015. Requests made after that date cannot be guaranteed.
Integrating Additional Groups into Medicaid Care Management for Their Medical Services

Meet the Health Plans  Ask Questions

Medicaid recipients who were able to opt out of Medicaid Care Management will be required to pick a health plan, for coverage to begin in the Fall, 2015.

In July 2015, the NH Department of Health and Human Services (DHHS), New Hampshire Healthy Families, and the Well Sense Health Plan will hold three public informational sessions for Providers and Clients regarding mandatory enrollment in Medicaid Care Management.

These Information Sessions are open to the public.
Registration is being handled by UNH. To register, please sign up at https://www.events.unh.edu/RegistrationForm.pm?event_id=18028
Registration will close at 8am the day before each session.

We encourage you to attend one of these sessions to get answers to your questions about the health plans and mandatory enrollment, including:

- Transition of Care from Fee-for-Service to a Health Plan
- The prior authorization (PA) process
- Health Plan Networks and when Out-of-Network Providers are Used

If accommodations are needed for communication access, please contact nhhpp.contact@unh.edu or call 603-862-4588 at least 5 business days prior to the session. Requests made after that date cannot be guaranteed.
Integrating Additional Groups into Medicaid Care Management: Mandatory Enrollment in 2015

Meet the Health Plans  Ask Questions

Medicaid recipients who were able to opt out of Medicaid Care Management will be required to pick a health plan, for coverage to begin in the Fall, 2015.

On Wednesday, June 24, the Department of Health and Human Services (DHHS), New Hampshire Healthy Families, and the Well Sense Health Plan will hold the first of four public informational sessions for Providers and Clients regarding mandatory enrollment in Medicaid Care Management.

**When:** Wednesday, June 24, 2015
5:30 - 7:30pm

**Where:** Brown Building Auditorium
129 Pleasant Street
Concord, New Hampshire

**Webinar:** Instructions will be emailed 1-2 days prior to the event.

This Information Session is open to the public.
Registration is being handled by UNH. To register, please sign up at [https://www.events.unh.edu/RegistrationForm.pm?event_id=17996](https://www.events.unh.edu/RegistrationForm.pm?event_id=17996)

Recipients in the following groups will now be required to enroll in Medicaid Care Management:
- Children under 19 who are: receiving Supplemental Security Income (SSI), have Home Care for Children with Severe Disabilities (also known as Katie Beckett), or are receiving services through Special Medical Services or Partners in Health. The group also includes children in foster care or other out-of-home placement, or receiving foster care or adoption assistance.
- Recipients of any age who are eligible for both Medicare and Medicaid (known as dually eligible).

We encourage you to attend this session to get answers to your questions about the health plans, including:
- Transition of Care from Fee-for-Service to a Health Plan
- Care Coordination available under the Health Plans
- The prior authorization (PA) process
- Health Plan Networks and when Out-of-Network Providers are Used

If accommodations are needed for communication access, please contact MCMS2.contact@unh.edu or call 603-862-4588 by June 18, 2015. Requests made after that date cannot be guaranteed.
May 29, 2015

Medicaid Care Management—Step 2 Update

This coming summer most Medicaid recipients who were able to opt out of Medicaid Care Management will be required to pick a health plan, for coverage to begin in the Fall, 2015. This group, called the Voluntary population, includes children under age 19 with special health care needs and/or receiving SSI benefits, children under age 19 receiving foster care, and those who have Medicare and Medicaid. Over half of this Voluntary group have already joined and stayed in one of the two Care Management health plans: New Hampshire Healthy Families or Well Sense Health Plan.

Your patients in the Voluntary group will receive a letter next week from the Department of Health and Human Services (DHHS) announcing this change. Those in the Voluntary group who are already in a health plan do not have to do anything. Voluntary members not enrolled in a health plan will receive an enrollment packet later in the summer, with instructions on who has to enroll in their household and how to enroll in a health plan.

The Department of Health and Human Services plans to hold informational sessions about this upcoming change for recipients and providers. The informational sessions will be announced through MMIS email blasts, the health plans’ websites and email blasts, and on the DHHS-Medicaid Care Management’s Provider Webpage.

Thank you,
NH Medicaid Provider Relations