

New Hampshire MMIS

Companion Guide to the 005010X220A1 Benefit Enrollment and Maintenance (834)

Conduent EDI Solutions
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Preface

This Companion Guide to the v5010 ASC X12N Implementation Guides - Technical Report Type 3 (TR3) and associated errata adopted under Health Insurance Portability and Accountability Act (HIPAA) clarifies and specifies the data content when exchanging electronically with the New Hampshire Medicaid Management Information System (MMIS). Transmissions based on this Companion Guide, used in tandem with the v5010 ASC X12N Implementation Guides (TR3) and CCIIO Companion guide, and are compliant with both ASC X12N syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides (TR3) adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides (TR3).

Table of Contents

| | |
|---|-----------|
| 1 Introduction | 4 |
| Scope | 4 |
| Overview..... | 5 |
| References | 5 |
| Additional Information | 5 |
| 2 Getting Started | 6 |
| Working with New Hampshire Medicaid | 6 |
| Trading Partner Registration | 6 |
| Certification and Testing Overview..... | 7 |
| 3 Testing with the New Hampshire MMIS | 8 |
| 4 Connectivity with the New Hampshire MMIS | 9 |
| Process Flows | 9 |
| Editing and Validation Flow Diagram..... | 9 |
| Transmission Administration Procedures..... | 10 |
| Re-Transmission Procedures..... | 11 |
| Communication Protocol Specifications | 11 |
| Secure FTP..... | 11 |
| Passwords..... | 17 |
| 5 Contact Information | 18 |
| EDI Customer Service | 18 |
| EDI Technical Assistance | 18 |
| Provider Services Number | 18 |
| Applicable Website/E-mail | 18 |
| 6 Control Segments/ Envelopes | 19 |
| ISA-IEA..... | 19 |
| GS-GE..... | 20 |
| ST-SE..... | 20 |
| 7 New Hampshire Medicaid Specific Business Rules and Limitations | 21 |
| 8 Acknowledgements and/or Reports | 22 |
| Transmission Errors and Reports | 22 |
| Transmission Errors..... | 22 |
| Report Inventory..... | 23 |

| | |
|---|-----------|
| TA1 Interchange Acknowledgement Rejection Report..... | 23 |
| X12C 999 Implementation Acknowledgment..... | 24 |
| 9 Trading Partner Agreements..... | 25 |
| Trading Partners..... | 25 |
| 10 Transaction Specific Information..... | 26 |
| ASC X12N 834 Benefit Enrollment and Maintenance..... | 26 |
| 2750 Reporting Category Loop..... | 33 |
| Category of Eligibility..... | 39 |
| HCBC Types..... | 40 |
| ASC X12N 834 Benefit Enrollment and Maintenance – Enrollment Confirmation..... | 42 |
| 2750 Reporting Category Loop..... | 43 |
| Appendices..... | 44 |
| Implementation Checklist..... | 44 |
| Business Scenarios..... | 44 |
| Transmission Examples..... | 44 |
| Frequently Asked Questions..... | 44 |
| Change Summary..... | 45 |

1 Introduction

This 834 Companion Guide is intended for Trading Partner use in conjunction with the ASC X12N 834 National Electronic Data Interchange Transaction Set Implementation Guide and CCIO Guide.

The ASC X12N Implementation Guide can be accessed at:
<http://store.x12.org/store/healthcare-5010-consolidated-guides>

The CCIO Guide can be accessed at:
<https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/companion-guide-for-ffe-enrollment-transaction-v15.pdf>

This Companion Guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with the New Hampshire MMIS and specifies data clarification where applicable. [Section 10 Transaction Specific Information](#) contains provider data clarifications for fields and values that have changed.

Transaction specific data will be detailed using a table with the following information included (if applicable):

- TR3 Page
- Loop
- Segment
- Data Element
- Industry Name
- Comments

Scope

This Companion Guide is intended for use by New Hampshire Medicaid Trading Partners for the retrieval of the X12N 834 transactions from Conduent and to send 834 Effectuation Instructions from MCOs to Conduent. This Companion Guide is to be used in conjunction with the 834 Implementation Guide and TR3. Conduent is the Fiscal Agent for New Hampshire Department of Health and Human Services (DHHS). Conduent will accept and process X12N transactions on behalf of New Hampshire Medicaid.

Conduent provides connectivity for the flow of medical information and data between medical providers, facilities, vendors, claim payment agencies, clearinghouses and the front-end Online Transaction Processor (OLTP). Beyond the receipt and delivery of this data, Conduent EDI Solutions provides translation to and from ASC X12N standard formats. Please refer to [Section 4 Connectivity with the New Hampshire MMIS](#) for more information regarding transmission methods.

Overview

This Companion Guide is divided into 10 Sections. Each section will describe the process or requirement that each Trading Partner must complete to submit and receive X12N transactions for New Hampshire Medicaid.

Each section will detail the steps Trading Partners will be required to complete to successfully transmit data to and from the New Hampshire Medicaid MMIS.

This Companion Guide will provide contact information for obtaining assistance from the NH Medicaid MMIS. In addition, it will address data clarifications, including NH Medicaid-specific data requirements.

References

This document serves as a companion to the ASC X12N Implementation Guides (TR3) as adopted under HIPAA. These can be accessed at:

<http://store.x12.org/store/healthcare-5010-consolidated-guides>

Additional Information

For more information on NH Medicaid EDI services for providers, including provider enrollment and claim transaction information, please visit: <http://nhmmis.nh.gov>.

2 Getting Started

Working with New Hampshire Medicaid

We provide availability for transaction transmission and download retrieval 24 hours a day, seven days a week. This availability is subject to scheduled downtime. It is operational policy to schedule preventative maintenance periods on weekends or after 9:00 p.m. Eastern Standard Time. Conduent EDI Solutions notifies the New Hampshire Medicaid Trading Partners of outages or scheduled maintenance periods.

Currently, the system maintenance window is Sunday 12:01 a.m. – 12:00 p.m., Eastern Standard Time (EST). In the event of unscheduled downtime, Conduent EDI Solutions will inform New Hampshire Medicaid Trading Partners via notifications and/or web portal banner messages. Conduent EDI works to resolve unscheduled outages as expeditiously as possible.

For any non-routine downtime planned for the MMIS system, a notification message will be displayed for providers on the login screen of the MMIS web portal in advance of the downtime.

New Hampshire MMIS Health Enterprise Portal

Aug 21, 2017
Skip Navigation | Contact Us | Help | Search

Home Program Member Provider Documentation Directories

Quick Links

- Enrollment
- Application Status
- Provider Manuals
- Benefits
- Overview
- Provider FAQ
- LICD Resources

News

Welcome to the Xerox Government Solutions Health Enterprise Portal. This system supports all of your State Medicaid and Decision Support needs.

NH MMIS has established a maintenance window from 12:01 A.M. to 12:00 P.M. every Sunday to apply scheduled system upgrades. During the maintenance window, the system may not be accessible.

ACS Internal

The ACS Health Enterprise Portal is a state-of-the-art electronic health care administration system that gives patients, doctors, pharmacists and other users easy, secure and efficient access to health care information.

Enterprise Login

Required Field

To access secure areas of the portal, please log in by entering your User ID.

* User ID:

Forgot User Name or Password? Please contact your Organization Administrator for your User ID or to have your password reset.

Log In

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Trading Partner Registration

All entities that send electronic transactions to Conduent EDI for processing and, subsequently, retrieve reports and responses, must enroll as EDI Trading Partners. The completed Trading Partner enrollment application provides the Conduent New Hampshire Provider Relations Unit the information necessary to assign a Login Name, Login ID, and Trading Partner ID, which are required to send or retrieve electronic transactions. The Trading Partner enrollment application is available on the NH Medicaid website at <http://nhmmis.nh.gov>. Click on 'Enrollment' in the Quick Links box to navigate to the Trading Partner enrollment application.

For your convenience, the direct URL to the provider enrollment page is as follows:
<https://nhmmis.nh.gov/portals/wps/portal/ProviderEnrollment>

Certification and Testing Overview

Conduent X12N transaction code sets are certified by EDIFECS Ramp Management Compliance Check engine, which provides accurate validation of HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and some Type 7 NH Trading Partner Specific). Conduent EDI Solutions requires transaction testing with all enrolling Trading Partners for NH Medicaid.

Once a Trading Partner has successfully enrolled for NH Medicaid and has communicated with a Conduent Business Analyst, the Trading Partner may begin the testing process. Trading Partners will be required to participate in EDIFECS Ramp Management testing.

3 Testing with the New Hampshire MMIS

Before submitting 834 Effectuation Instruction production files through Conduent EDI Solutions, the Trading Partner must submit two valid test files. If the Trading Partner has received a test status of “Passed,” then the Conduent Business Analyst will contact the Trading Partner and update the Trading Partner status to production.

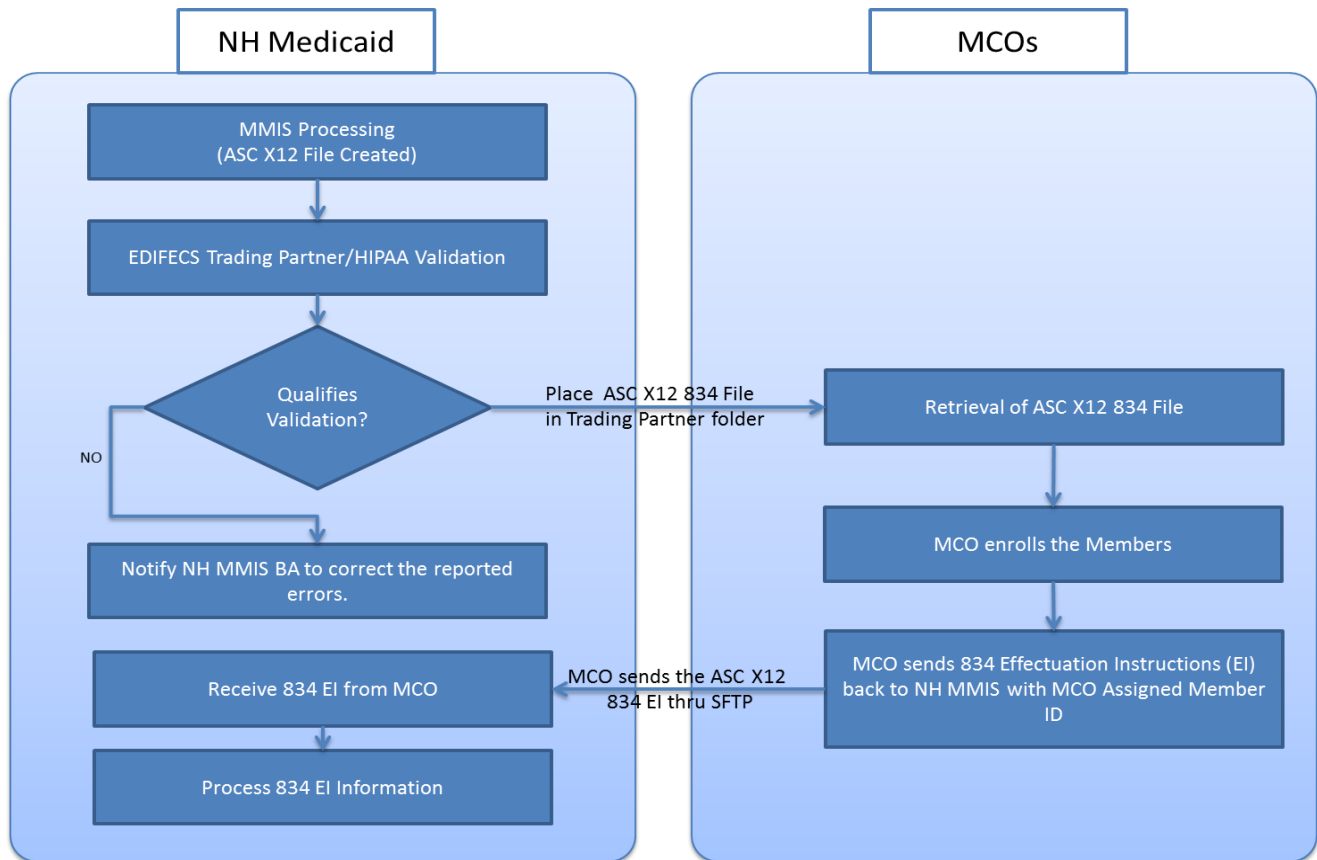
These tests verify a Trading Partner’s ability to submit a X12N 834 Confirmation transaction containing valid data in the required format. Trading Partners are encouraged to include a minimum of 10 unique transactions per test file to ensure more comprehensive testing. New Hampshire Medicaid-supported inbound transaction types are X12N 270, X12N 276, X12N 278, X12N 837P, X12N 837I, X12N 837D and X12N 834 EI. Changes to the X12N formats may require additional testing.

Should Trading Partners receive a test status of “Failed,” then Trading Partners should review the errors using the EDIFECS Error Report within EDIFECS Ramp Management, correct and resubmit their test file until the file receives a status of “Passed.” If Trading Partners require further assistance with EDIFECS Ramp Management and/or assistance resolving errors, please contact the assigned Conduent EDI Business Analyst by email at NHMMISED@Conduent.com.

4 Connectivity with the New Hampshire MMIS

Process Flows

Editing and Validation Flow Diagram



Legend:

1. **MMIS Processing:** MMIS will create the 834 file in accordance with the ASC X12 Technical Report Type 3 standards, with NH specific rules applied.
2. **EDIFICS Transaction Manager Processing:** The EDIFICS Transaction Management tool will certify that the 834 file passes Trading Partner verification. The Transaction Manager will also provide validation of the HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, Type 3 Balancing, Type 4 Situation Testing and Type 7 NH Trading Partner Specific edits). In the case that the Transaction Manager finds errors in the Trading Partner verification or the HIPAA transaction validation, a NH EDI Specialist will be notified for review and correction of the file.
3. **Trading Partner Retrieval of ASC X12 834 File:** The file is available for retrieval by the Trading Partner in the manner agreed on with NH Medicaid.
4. **Receive 834 EI from MCO:** The MCO assigned Member ID is received in the 834 Effectuation Instruction (EI) transaction and will be stored in MMIS System.

Transmission Administration Procedures

New Hampshire Medicaid will create the 834 file in accordance with the ASC X12 Technical Report Type 3 standards and NH-specific rules will be applied. The EDIFECs Transaction Management (TM) will certify that the 834 file created passes Trading Partner verification. The Transaction Manager will also provide validation of the HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax). Conduent will strive for Level 3 Balancing and Level 4 Situation Testing, but due to the transient nature of clients and data that is often missing we will provide a report to the MCOs with the issues during testing phase and an agreed upon edit type will be set for validation. In the case that the Transaction Manager finds errors in the Trading Partner verification or the HIPAA transaction validation, a NH EDI Specialist will be notified for review and correction of the file. The file is available for retrieval by the Trading Partner in the manner agreed on with NH Medicaid. The method used is noted in the Trading Partner Enrollment application. The methods available to the Trading Partner are available via download from the Managed File Transfer process (Secure FTP). More information on file retrieval options is available within [Communication Protocol Specifications](#).

Frequency of Files:

NH MMIS will deliver files from Monday through Friday or Tuesday through Saturday except state holidays between 00:01 a.m. to 5:00 a.m. Eastern Time depending upon the completion of enrollment operational activities. Files should be processed in the order they were intended for i.e., the order they were sent. Conduent would fix the file and resend, not combine with the next day's file.

Naming of the Files:

Conduent will name its outbound X12s using the below file naming standards.

834 Daily - <TrackingId>_<Timestamp>_834Daily_native.dat.

834 Monthly - <TrackingId>_<Timestamp>_834Reconciliation_native.dat

834 EI 999 - <TrackingId>_B_<OriginalFilename>_999Native.dat

834 EI TA1 - <TrackingId>_B_<OriginalFilename>_TA1Native.dat

The Tracking ID is a 15 digit unique ID followed by a timestamp in CCYYMMDDHHMMSS format.

The incoming 834 effectuation instructions transactions file name must *not* contain any spaces. It is recommended to have a file name containing date, time and a unique sequence number to identify the file during issue resolution process. The file name can be up to 100 characters long.

If you have questions or require assistance with your TA1 or X12 999, please contact your Conduent Fiscal Agent EDI Business Analyst at NHMMISEDI@Conduent.com. Please include your Trading Partner ID and telephone number in your email.

Re-Transmission Procedures

Transmission/Production Issues

When file transmission or technical production issues occur that may require the re-submission of files, please contact the Conduent New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Please have the following information available when calling the Conduent New Hampshire Provider Relations Unit regarding transmission and production issues.

- Trading Partner ID
- Secure FTP ID

Communication Protocol Specifications

NH Medicaid Trading Partners can submit X12N files and download files such as the X12N 835, X12N 277CA, TA1, and X12C 999 via Secure FTP.

Secure FTP

Secure file transfer

Secure file transfer is an appropriate alternative to the New Hampshire Web Portal for large volume Trading Partners (i.e. files in excess of 10MB each). For submitting and retrieving files via Secure file transfer, access to the Conduent DMZDMZ site (powered by MOVEit TRANSFER®) is available free of charge to Trading Partners. It should be noted that the Conduent DMZ site is completely separate from New Hampshire Medicaid. Trading partners may use the separate secured Web site for submission and retrieval of files, or any secured FTP product that is compatible with MOVEit TRANSFER. See [MOVEit-Compatible FTP Applications](#).

Secure file transfer Setup and Support

Secure file transfer setup will usually occur during Trading Partner Enrollment. If the Trading Partner wishes to create a Secure file transfer account, or requires additional support (i.e. account becomes locked or experiences connectivity issues), the Trading Partner should contact the Conduent New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or at **(603) 223-4774** (local).

Note: Secure file transfer setup is separate from Trading Partner Enrollment, but still coordinated through the Conduent New Hampshire Provider Relations Unit. The

Provider Relations Unit may request additional information not obtained during Trading Partner Enrollment during Secure file transfer setup.

Trading Partners set up for submission and/or retrieval of files via the Secure file transfer mechanism will receive connectivity details from the Provider Relations Unit once setup is complete. This information will include login credentials, policies concerning passwords, file retention, and basic information on site navigation.

MOVEit TRANSFER

MOVEit TRANSFER® is a software product that manages logins, folders, and data as an Internet-exposed secured landing zone. Only secured communications protocols may be used to access the TRANSFER. These include HTTPS, SFTP, and FTPS. FTPS is being phased out as it is considered less secure and is more difficult to manage with firewalls. Data is stored in encrypted format while residing on the TRANSFER.

There are two methods for accessing MOVEit TRANSFER:

1. Uploading files through a secure Web site <https://secureft.services.conduent.com/>
2. Sending and receiving files via a Secure file transfer client. MOVEit Freely® is a free Secure file transfer client available for download at <http://www.standardnetworks.com>.

MOVEit-Compatible FTP applications

| MOVEit-Compatible FTP application | |
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| HTTPS (HTTP over SSL) Clients | SSH2 SFTP and SCP2 Clients |
| <p>cURL (downloads only)</p> <ul style="list-style-type: none"> ▪ AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HPUX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows <p>Internet Explorer Web Browser</p> <ul style="list-style-type: none"> ▪ Macintosh, Windows <p>Firefox Web Browser</p> <ul style="list-style-type: none"> ▪ any supported OS <p>MOVEit Central Windows Vista Business Ed., 2003, XP Professional, 2000 Server</p> <p>MOVEit Central API Java Class</p> <ul style="list-style-type: none"> ▪ Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit Central API Windows COM Component</p> <ul style="list-style-type: none"> ▪ Windows Vista Business Ed., 2003, | <p>Cyberduck</p> <ul style="list-style-type: none"> ▪ OS X v.10.3 or higher <p>Cyclone Commerce Interchange</p> <ul style="list-style-type: none"> ▪ Solaris <p>FileZilla</p> <ul style="list-style-type: none"> ▪ Windows <p>F-Secure SSH (including SCP2)</p> <ul style="list-style-type: none"> ▪ Solaris, UNIX, Windows <p>Fugu</p> <ul style="list-style-type: none"> ▪ OS X v.10.3 or higher <p>IBM Ported Tools (OpenSSH)</p> <ul style="list-style-type: none"> ▪ z/OS <p>Ipswitch WS_FTP Pro</p> <ul style="list-style-type: none"> ▪ Windows <p>J2SSH</p> <ul style="list-style-type: none"> ▪ Java <p>MacSSH</p> |

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| <p>XP Professional, 2000 Server</p> <p>MOVEit TRANSFER API Java Class</p> <ul style="list-style-type: none"> any OS with Java v.1.4 or higher <p>MOVEit TRANSFER API Windows COM Component</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, NT 4.0 <p>MOVEit Wizard ActiveX Plugin</p> <ul style="list-style-type: none"> Internet Explorer Windows <p>MOVEit Wizard Java Plugin</p> <ul style="list-style-type: none"> Firefox Linux and Windows; Mozilla Linux and Windows; Netscape Linux and Windows; Opera Linux and Windows; Safari OS X <p>MOVEit Xfer Java</p> <ul style="list-style-type: none"> Any OS with Java v.1.4 or higher <p>MOVEit Xfer Windows</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT <p>Mozilla Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>Netscape Navigator Web Browser</p> <ul style="list-style-type: none"> Linux, Macintosh, Windows <p>Opera Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>Safari Web Browser</p> <ul style="list-style-type: none"> OS X | <ul style="list-style-type: none"> OS X v.10.3 or higher <p>Magnetk sftpdrive</p> <ul style="list-style-type: none"> Windows <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>NET::SFTP (uses Net::SSH::Perl)</p> <ul style="list-style-type: none"> Linux <p>OpenSSH for sftp</p> <ul style="list-style-type: none"> MVS; OS X v.10.3 or higher; Solaris; UNIX; Windows; z/OS v.1.4 or higher <p>PuTTY PSCAP and PSFTP</p> <ul style="list-style-type: none"> Windows, Windows NT for Alpha <p>Rbrowser</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>SouthRiver Technologies WebDrive</p> <ul style="list-style-type: none"> Windows <p>SSH FileSystem (SSHFS)</p> <ul style="list-style-type: none"> Unix (requires OpenSSH and FUSE) <p>SSH Secure Shell FTP</p> <ul style="list-style-type: none"> Windows <p>SSH Tectia Client</p> <ul style="list-style-type: none"> AIX, HP-UX, Linux, Solaris, Windows <p>SSH Tectia Connector</p> <ul style="list-style-type: none"> Windows |
| <p>AS2 and AS3 (SSL) Clients</p> <p>Clients that are AS2 or AS3 certified by Drummond will be compatible with MOVEit TRANSFER, including:</p> <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server | <p>Stairways Interarchy</p> <ul style="list-style-type: none"> OS X <p>Transmit</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>WinSCP (in SFTP mode)</p> <ul style="list-style-type: none"> Windows |
| <p>FTPS (FTP over SSL) Clients</p> <p>bTrade TDAccess</p> <ul style="list-style-type: none"> AIX, AS/400, HP-UX, Linux, MVS, Solaris, Windows <p>C-Kermit FTP</p> <ul style="list-style-type: none"> AIX, QNX, UNIX, VMS <p>Cleo LexiCom</p> <ul style="list-style-type: none"> AS/400, Linux, UNIX, Windows <p>cURL</p> <ul style="list-style-type: none"> AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HPUX; Linux; NetBSD; NetWare; OpenBSD; | <p>FTPS (FTP over SSL) Clients, Cont.</p> <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit Freely</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT <p>Netkit</p> <ul style="list-style-type: none"> Linux, Solaris, UNIX <p>Rhino Voyager FTP</p> <ul style="list-style-type: none"> Windows <p>Seagull Secure file transfer Pro</p> |

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| <p>OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows</p> <p>FileZilla</p> <ul style="list-style-type: none"> Windows <p>GlobalSCAPE CuteFTP Pro</p> <ul style="list-style-type: none"> Windows <p>GLUB Secure file transfer</p> <ul style="list-style-type: none"> Java <p>IBM z/OS Secure Sockets FTP</p> <ul style="list-style-type: none"> z/OS <p>IniCom FlashFXP (GUI v.3.0 or higher)</p> <ul style="list-style-type: none"> Windows <p>Ipswitch WS_FTP Pro (GUI v.7.0 or higher)</p> <ul style="list-style-type: none"> Windows <p>LFTP</p> <ul style="list-style-type: none"> AIX, MVS, Solaris, UNIX <p>MOVEit Buddy</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT | <ul style="list-style-type: none"> Windows <p>SmartFTP</p> <ul style="list-style-type: none"> Windows <p>SouthRiver Technologies WebDrive</p> <ul style="list-style-type: none"> Windows <p>Stairways Interarchy</p> <ul style="list-style-type: none"> OS X <p>Sterling Commerce Connect:Direct Enterprise Command Line Client</p> <ul style="list-style-type: none"> UNIX, Windows <p>Surge SSLFTP</p> <ul style="list-style-type: none"> FreeBSD; Linux; Macintosh; Solaris; Windows <p>TrailBlazer ZMOD</p> <ul style="list-style-type: none"> OS/400 <p>Tumbleweed SecureTransport Clients</p> <ul style="list-style-type: none"> UNIX, Windows <p>/n software IP*Works SSL</p> <ul style="list-style-type: none"> Windows |
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Passwords

Log in Credentials: In order to receive your authorized user log in credentials all Trading Partners, regardless of submission method, must be enrolled with NH Medicaid and approved as Trading Partners on the NH Health Enterprise MMIS. Log in credentials include names/ids and passwords, that will be required for the submission of transactions to NH Medicaid.

Trading Partner ID: The Trading Partner ID links the Trading Partner to their transaction data and is the NH Health Enterprise MMISs internal key to accessing their Trading Partner information. Please have this number available each time you contact the Conduent New Hampshire Provider Relations Unit at **1 (866) 291-1674** or at **(603) 223-4774** (local). **The following login credentials are issued depending on the chosen communication method.**

Web Portal User ID/Password: This Web Portal User ID allows Trading Partners access to the New Hampshire MMIS Health Enterprise Portal for functions that include file submission and file retrieval. The Conduent New Hampshire Provider Relations Unit also uses the logon name to access Web Portal data submissions.

Secure file transfer ID/Password: These are the login credentials for the Conduent DMZ site. These allow FTP Trading Partners to access assigned folders for file submission or to retrieve responses. The Conduent New Hampshire Provider Relations Unit also uses this Secure file transfer ID to reference your DMZ data submissions.

MOVEit-Compatible FTP applications

| MOVEit-Compatible FTP application | |
|---|---|
| HTTPS (HTTP over SSL) Clients | SSH2 SFTP and SCP2 Clients |
| <p>cURL (downloads only)</p> <ul style="list-style-type: none"> AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HPUX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows <p>Internet Explorer Web Browser</p> <ul style="list-style-type: none"> Macintosh, Windows <p>Firefox Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>MOVEit Central Windows Vista Business Ed., 2003, XP Professional, 2000 Server</p> <p>MOVEit Central API Java Class</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit Central API Windows COM Component</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit DMZ API Java Class</p> <ul style="list-style-type: none"> any OS with Java v.1.4 or higher <p>MOVEit DMZ API Windows COM Component</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, NT 4.0 <p>MOVEit Wizard ActiveX Plugin</p> <ul style="list-style-type: none"> Internet Explorer Windows <p>MOVEit Wizard Java Plugin</p> <ul style="list-style-type: none"> Firefox Linux and Windows; Mozilla Linux and Windows; Netscape Linux and Windows; Opera Linux and Windows; Safari OS X <p>MOVEit Xfer Java</p> <ul style="list-style-type: none"> Any OS with Java v.1.4 or higher <p>MOVEit Xfer Windows</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT <p>Mozilla Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>Netscape Navigator Web Browser</p> <ul style="list-style-type: none"> Linux, Macintosh, Windows | <p>Cyberduck</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>Cyclone Commerce Interchange</p> <ul style="list-style-type: none"> Solaris <p>FileZilla</p> <ul style="list-style-type: none"> Windows <p>F-Secure SSH (including SCP2)</p> <ul style="list-style-type: none"> Solaris, UNIX, Windows <p>Fugu</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>IBM Ported Tools (OpenSSH)</p> <ul style="list-style-type: none"> z/OS <p>Ipswitch WS_FTP Pro</p> <ul style="list-style-type: none"> Windows <p>J2SSH</p> <ul style="list-style-type: none"> Java <p>MacSSH</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>Magnetk sftpdrive</p> <ul style="list-style-type: none"> Windows <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>NET::SFTP (uses Net::SSH::Perl)</p> <ul style="list-style-type: none"> Linux <p>OpenSSH for sftp</p> <ul style="list-style-type: none"> MVS; OS X v.10.3 or higher; Solaris; UNIX; Windows; z/OS v.1.4 or higher <p>PuTTY PSCAP and PSFTP</p> <ul style="list-style-type: none"> Windows, Windows NT for Alpha <p>Rbrowser</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>SouthRiver Technologies WebDrive</p> <ul style="list-style-type: none"> Windows <p>SSH FileSystem (SSHFS)</p> <ul style="list-style-type: none"> Unix (requires OpenSSH and FUSE) <p>SSH Secure Shell FTP</p> <ul style="list-style-type: none"> Windows |

| MOVEit-Compatible FTP application | |
|--|--|
| <p>Opera Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>Safari Web Browser</p> <ul style="list-style-type: none"> OS X | <p>SSH Tectia Client</p> <ul style="list-style-type: none"> AIX, HP-UX, Linux, Solaris, Windows <p>SSH Tectia Connector</p> <ul style="list-style-type: none"> Windows |
| <p>AS2 and AS3 (SSL) Clients</p> <p>Clients that are AS2 or AS3 certified by Drummond will be compatible with MOVEit DMZ, including:</p> <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server | <p>Stairways Interarchy</p> <ul style="list-style-type: none"> OS X <p>Transmit</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>WinSCP (in SFTP mode)</p> <ul style="list-style-type: none"> Windows |
| FTPS (FTP over SSL) Clients | FTPS (FTP over SSL) Clients, Cont. |
| <p>bTrade TDAccess</p> <ul style="list-style-type: none"> AIX, AS/400, HP-UX, Linux, MVS, Solaris, Windows <p>C-Kermit FTP</p> <ul style="list-style-type: none"> AIX, QNX, UNIX, VMS <p>Cleo LexiCom</p> <ul style="list-style-type: none"> AS/400, Linux, UNIX, Windows <p>cURL</p> <ul style="list-style-type: none"> AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HPUX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows <p>FileZilla</p> <ul style="list-style-type: none"> Windows <p>GlobalSCAPE CuteFTP Pro</p> <ul style="list-style-type: none"> Windows <p>GLUB Secure FTP</p> <ul style="list-style-type: none"> Java <p>IBM z/OS Secure Sockets FTP</p> <ul style="list-style-type: none"> z/OS <p>IniCom FlashFXP (GUI v.3.0 or higher)</p> <ul style="list-style-type: none"> Windows <p>Ipswitch WS_FTP Pro (GUI v.7.0 or higher)</p> <ul style="list-style-type: none"> Windows <p>LFTP</p> <ul style="list-style-type: none"> AIX, MVS, Solaris, UNIX <p>MOVEit Buddy</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT | <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit Freely</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT <p>Netkit</p> <ul style="list-style-type: none"> Linux, Solaris, UNIX <p>Rhino Voyager FTP</p> <ul style="list-style-type: none"> Windows <p>Seagull Secure FTP Pro</p> <ul style="list-style-type: none"> Windows <p>SmartFTP</p> <ul style="list-style-type: none"> Windows <p>SouthRiver Technologies WebDrive</p> <ul style="list-style-type: none"> Windows <p>Stairways Interarchy</p> <ul style="list-style-type: none"> OS X <p>Sterling Commerce Connect:Direct Enterprise Command Line Client</p> <ul style="list-style-type: none"> UNIX, Windows <p>Surge SSLFTP</p> <ul style="list-style-type: none"> FreeBSD; Linux; Macintosh; Solaris; Windows <p>TrailBlazer ZMOD</p> <ul style="list-style-type: none"> OS/400 <p>Tumbleweed SecureTransport Clients</p> <ul style="list-style-type: none"> UNIX, Windows <p>/n software IP*Works SSL</p> <ul style="list-style-type: none"> Windows |

Passwords

Login Credentials: In order to receive your authorized user login credentials, all Trading Partners, regardless of submission method, must be enrolled with New Hampshire Medicaid and approved as Trading Partners on the NH Health Enterprise MMIS. Login credentials include names/IDs and passwords that will be required for the submission of transactions to NH Medicaid.

Trading Partner ID: The Trading Partner ID links the Trading Partner to their transaction data and is the NH Health Enterprise MMIS' internal key to accessing their Trading Partner information. Please have this number available each time you contact the Conduent New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Secure FTP ID/Password: These are the login credentials for the Conduent Grab-It site. These allow FTP Trading Partners to access assigned folders for file submission or response retrieval. The Conduent New Hampshire Provider Relations Unit also uses this secure FTP ID to reference your Grab-It data submissions.

5 Contact Information

EDI Customer Service

The Conduent New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at the following numbers:

Toll Free: 1 (866) 291-1674

Local: (603) 223-4774

EDI Technical Assistance

The Conduent New Hampshire Provider Relations Unit assists users with questions about electronic submissions. The Conduent New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local). The Provider Relations Unit specializes in the following:

- Providing information on available services
- Creating user accounts for file submission for approved Trading Partners
- Verifying receipt of electronic transmissions
- Assisting Trading Partners experiencing transmission difficulties

Provider Services Number

The Conduent New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Applicable Website/E-mail

Please visit www.nhmmis.nh.gov for NH Medicaid Provider and Trading Partner services information, including Trading Partner enrollment information, FAQs, manuals and related documentation.

6 Control Segments/ Envelopes

ISA-IEA

Conduent EDI Solutions will create the Interchange Control Segments to validate the Interchange Envelope of each ASC X12 outbound file. The ISA table provides sender and receiver codes, authorization and delimiter information.

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|----------|---------|--------------|---------------------------|---|
| Interchange Control Header (ISA) | | | | | |
| C.4 | Envelope | ISA | 05 | Interchange ID Qualifier | ZZ |
| C.4 | Envelope | ISA | 06 | Interchange Sender ID | 026000618 |
| C.5 | Envelope | ISA | 07 | Interchange ID Qualifier | ZZ |
| C.5 | Envelope | ISA | 08 | Interchange Receiver ID | Trading Partner ID assigned by New Hampshire Medicaid |
| C.6 | Envelope | ISA | 14 | Acknowledgement requested | 1 |

GS-GE

Conduent EDI Solutions creates single or multiple functional groups within an X12 file. Due to the fact that the MCOs for the 834 will only have one Provider ID they will get one Functional Group daily (see frequency of files). Each functional Group will have its own unique sequence number.

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|-------------------------------------|----------|---------|--------------|-----------------------------|--|
| Functional Group Header (GS) | | | | | |
| C.7 | Envelope | GS | 02 | Application Sender's Code | 026000618 |
| C.7 | Envelope | GS | 03 | Application Receiver's Code | Trading Partner ID assigned by NH Medicaid |

ST-SE

Conduent EDI Solutions creates a unique Transaction Set Control Number in the ST02. The ST02 value should match the SE02 value. Should a file contain multiple ST to SE Transaction Sets, each transaction set control number may not be duplicated within the same interchange (ISA to IEA). An ST to SE will be created for each Member enrollment. This will facilitate the ability to reject some enrollments if they are not valid.

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|--|------------------|---------|--------------|--------------------------------|----------------------------|
| Transaction Set Header (ST to SE) | | | | | |
| 31 | Functional Group | ST | 02 | Transaction Set Control Number | Refer to the X12 TR3 Guide |
| Transaction Set Trailer (SE) | | | | | |
| 186 | Functional Group | SE | 02 | Transaction Set Control Number | Refer to the X12 TR3 Guide |

7 New Hampshire Medicaid Specific Business Rules and Limitations

Many of the data elements detailed in this Companion Guide reflect New Hampshire business requirements, but still meet the standard requirements in the ASC X12N Implementation Guide. Inclusion of a “business-required” data field, as defined by this Companion Guide, will aid in the delivery of a positive response from the NH Health Enterprise MMIS. For more information regarding NH Medicaid-specific billing requirements, consult the applicable NH Medicaid provider billing manual, which can be downloaded from the NH Medicaid website at: <http://nhmmis.nh.gov>.

Note on decimal/amount fields: Even though the X12N transaction defines Amount fields as having an 18-byte maximum, there is an additional HIPAA rule that limits all decimal fields to a maximum of 10 characters, including the two implied or reported decimal places. Accordingly, for all decimal or amount fields:

- “123456789012” is not an acceptable amount, because it is greater than 10 bytes.
- “12345678.90” is acceptable because the number of digits is not greater than 10; the decimal point itself is not limited by the rule.
- However, “1234567890” is not acceptable because the X12N engine assumes that a decimal point and succeeding zeroes are implied so that the actual number being communicated is “1234567890.00”, which is greater than 10 bytes.

For all fields not listed in these bullets, follow the guidelines in the ASC X12N Implementation Guides (TR3), available at <http://store.x12.org/store/healthcare-5010-consolidated-guides>.

8 Acknowledgements and/or Reports

Transmission Errors and Reports

The 834 (Daily and Monthly Files) is an outbound transaction, therefore New Hampshire MMIS System would expect an Interchange Acknowledgement (TA1) and Implementation acknowledgement (999) from its Trading Partners for every transmission of enrollment X12 file within four (4) hours of the file transmission. All outbound EDI transactions are certified by EDIFECS Compliance Check validation engine, which provides accurate validation of HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and some Type 7 NH Trading Partner Specific) and therefore the carriers can expect error free X12 files from Conduent. In addition to Implementation and Interchange acknowledgement, Carriers are recommended to contact EDI support in case of failures or errors. The EDI Customer support is available Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at 1 (866) 291-1674 (toll-free) or (603) 223-4774 (local).

TA1 – To be sent when the whole file is rejected or there are syntactical issues.

999 – To be sent when there are full reject of the file, partial or if the MCO will accept the file with errors.

For 834 Effectuation Instruction transactions received from trading partners, the MMIS system will generate acceptance/rejection reports within 24 hours upon receipt of the X12 834 Effectuation Instruction. The generation of acceptance/rejection reports is reliant on the type of error, and the level where the error occurs. Depending on the error level, the result may be the rejection of an entire file or a single transaction.

Transmission Errors

Transmission Errors can occur when there are errors in the ISA segment. The ISA is part of the Interchange Control. A transmission error will occur when the ISA exceeds the fixed length defined by the TR3 Guide. This will result in the file being unrecognized X12 data by the validation engine. When the file is unable to be recognized an audit report will be generated and posted to the Trading Partner mailbox. If the Trading Partner is unable to be identified in either the ISA or GS, the audit report will still generate and post to a mailbox created for the Trading Partner ID found in the inbound file. The Trading Partner should use the audit report to correct and resubmit their X12 file.

- Leading spaces before the start of the data makes the file unrecognizable. Compliance Check expects “ISA” in the first three spaces.

EDIFECs Audit Report

| | |
|---|-----------------------------------|
| Data With Error Report <small>Executed: Thursday, October 01, 2012 09:41:54 PM (GMT) Application: EDI/AS2/AS4 Server/Profiles/Enterprise_MH/MapShipw_PhysProcessing/01/MW/01/05/000-2755-46/909189-a6074716913</small> | <small>Powered by Edifecs</small> |
| <small>This report shows the results of a submitted data file validated against corresponding guidelines. If there are errors, you must fix the application that created the data file and then generate and submit a new data file.</small> | |

| Report Summary |
|---|
| Total Errors: 1 Total Warnings: 0 Total Informations: 0 |

| # | Date | | | Severity | Guideline Properties |
|---|-----------------------|---|--|--|--|
| | Entire Document start | Errors at Entire Document level: Errors: 1 Warnings: 0 Informations: 0 | | | Interchange Received: 1 Interchange Accepted: 0 |
| 1 | 0x2010003 | Business Message: Parser error - No matching parser schema was found. The data starting at position 0 is not recognized as a valid data transmission. | | Normal | (NA) |
| | 1 Interchange start | Errors at Interchange level: Errors: 1 Warnings: 0 Informations: 0 | | Sender ID: N48100002 Receiver ID: 026000618 Control Number: 600000003 Date: 12/3/09 | Sender Qualifier: ZZ Receiver Qualifier: ZZ Version: 03501 Time: 0820 |

Report Inventory

The three acceptance/rejection reports are:

- TA1 Interchange Acknowledgement
- X12C 999 Implementation Acknowledgement
- EDIFECs Error Report

TA1 Interchange Acknowledgement Rejection Report

The ISA and GS segments contain the header and footer information within the Interchange (ISA-IEA) and Functional Group (GS-GE) envelopes. Some ISA-IEA and GS-GE problems will result in the entire submission being rejected. A TA1 will be delivered to the Trading Partner mailbox. If the Trading Partner relationship does not exist (a missing or invalid Trading Partner ID) a TA1 will be generated because the relationship does not exist within the NH Medicaid Trading Partner Management Database. A report of the TA1 will be generated daily and delivered to the Conduent Provider Relations Unit and the EDI Business Analyst for additional review. For additional information regarding the TA1, please refer to the ASC X12C 999 (v005010X231A1TR3) Implementation Guide.

The TA1 Interchange Acknowledgement Report may result from various sources:

- The submitted file is not recognized as an X12N file due to file corruption or data errors in the ISA-IEA or GS-GE envelopes.
- The submitted file has errors that would prevent the translation engine from uniquely identifying the file, transaction type, or submitter.

- The Trading Partner identified in GS02 is not recognized, or is not authorized to submit test or production files of that transaction type.
- The ISA01 contains a value other than 00 or 03.

Interchange-Level Errors and the TA1 Rejection Report

Envelope problems that make it impossible to identify the ISA-IEA envelope will result in a TA1 Interchange Acknowledgement rejection of the entire submission.

Functional Group Level Errors and the TA1 Rejection Report

When the ISA-IEA and GS-GE envelopes are identifiable but the Trading Partner is not authorized for the transaction, the entire submission is rejected with a TA1.

X12C 999 Implementation Acknowledgment

If the file, envelope, and submitter are recognized, the file is passed through Compliance Check to determine the syntactical validity of the X12N submission. An X12C 999 Implementation Acknowledgement will be generated for all files that receive an accepted TA1. If errors are found, a rejected or partial X12C 999 will be generated. If errors are not found, an X12C 999 will be generated with an accepted acknowledgment. If the Trading Partner receives a rejected or partial X12C 999, the Trading Partner will review, correct and resubmit. For additional information regarding the X12C 999, please refer to the ASC X12C 999 (v005010X231A1TR3) Implementation Guide. If the Trading Partner requires additional assistance with the X12C 999, please contact the Provider Relations Unit.

Interchange Level Errors and the X12C 999 Implementation Acknowledgement

If the Interchange Header is recognizable and all elements are the proper length, but the header contains syntactically invalid data, such as invalid qualifiers or data relationships, an X12C 999 will be generated.

Functional Group Level Errors and the X12C 999 Implementation Acknowledgement

When the GS and GE segments are identifiable and the Trading Partner is authorized for the transaction, but a syntactical error is identified in the GS or GE segments, the entire functional group (from GS to GE) is rejected with an X12C 999.

Example of Functional Group Level Error that will result in an X12C 999:

- The transaction was built with incorrect Total Number of transaction sets at the Functional Group Trailer. GE01 should be 2 because the Functional Group contains two ST to SE transaction sets.

Transaction Set Level Errors and the X12C 999

If an error is identified within the Submitter, Receiver, or Provider loops, the entire Transaction Set (ST and SE segments and all segments in between) is rejected with an X12C 999. However, if the functional group consists of additional transactions without errors, the other transactions will be processed.

EDIFECs Error Report

Every X12N transaction that does not receive a TA1 or X12C 999 transaction rejection will pass through the EDIFECs Compliance Check engine. EDIFECs generates a full report of all Loops, Segments, Elements, along with the data contained within them, and explanations of the errors, if any. This report is especially useful in troubleshooting errors when it is combined with the X12C 999. The EDIFECs reports will be available to Trading Partners in their mailbox.

9 Trading Partner Agreements

Prior to engaging in EDI with the New Hampshire MMIS Enterprise, prospective Trading Partners must complete a Trading Partner enrollment package, which includes a Trading Partner Signature Agreement Form that requires an original signature. Please follow all enrollment instructions and mail the signed Trading Partner Agreement Form to the Conduent NH Medicaid Fiscal Agent, along with any other required documents to complete the enrollment application process.

Please find all New Hampshire Provider/Trading Partner Enrollment information at: <https://nhmmis.nh.gov/portals/wps/portal/ProviderEnrollment>

The mailing address is:

Conduent Provider Relations Unit
P. O. Box 2059
Concord, NH 03302-2059

Trading Partners

In simple terms, an EDI Trading Partner is defined as any provider or agent acting on behalf of the provider who transmits electronic transaction data to or receives electronic transaction data from a health plan.

Trading Partners are the MCOs that are servicing the growing Medicaid population. In this case the MCO is the trading partner exchanging electronic transactions with NH MMIS and is also a "Provider" the entity being paid by NH MMIS.

10 Transaction Specific Information

This section contains data clarifications, including New Hampshire-specific data requirements. For additional guidance on the use of business rules, please see [Section 7 New Hampshire Medicaid Specific Business Rules and Limitations](#).

ASC X12N 834 Benefit Enrollment and Maintenance

This section is common for both the daily and monthly reconciliation process. The daily file would have enrollment information (Addition, Change, Termination and Reinstatement of Members) and the monthly reconciliation file is to ensure NH Medicaid and the MCOs are synchronized. The 834 enrollment reconciliation transaction will be initiated by NH Medicaid and is identified by the action code in BGN08 and INS03. The reconciliation process occurs once a month after completing all daily operational activities related to enrollment.

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|--|----------|---------|--------------|---------------------------|---|
| Interchange Control Header (ISA) | | | | | |
| C.4 | Envelope | ISA | 05 | Interchange ID Qualifier | ZZ |
| C.4 | Envelope | ISA | 06 | Interchange Sender ID | 026000618 |
| C.5 | Envelope | ISA | 07 | Interchange ID Qualifier | ZZ |
| C.5 | Envelope | ISA | 08 | Interchange Receiver ID | Trading Partner ID assigned by New Hampshire Medicaid |
| C.6 | Envelope | ISA | 14 | Acknowledgement requested | 1 |
| Transaction Set Policy Number (REF) - Will not be sent. | | | | | |
| File Effective Date (DTP) | | | | | |
| 37 | N/A | DTP | 01 | Date/Time Qualifier | 303 – Maintenance Effective Date |
| Transaction Set Control Totals (QTY) | | | | | |
| 38 | N/A | QTY | 01 | Quantity Qualifier | TO |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|-------|---------|--------------|-------------------------------|--|
| Loop 1000A – Sponsor Name Information (N1) | | | | | |
| 39 | 1000A | N1 | 02 | Name | "NH MEDICAID" |
| 40 | 1000A | N1 | 03 | Identification Code Qualifier | FI – Federal Tax ID |
| 40 | 1000A | N1 | 04 | Identification Code | 026000618 |
| Loop 1000B – Payer Identification (N1) | | | | | |
| 42 | 1000B | N1 | 03 | Identification Code Qualifier | FI – Federal Tax ID |
| Loop 1000C – TPA/Broker Name and Account will not be sent. | | | | | |
| Loop 2000 – Member Level Detail (INS) | | | | | |
| 48 | 2000 | INS | 01 | Response Code | It will always be "Y" |
| 48 | 2000 | INS | 02 | Individual Relationship Code | It will always be "18" |
| 49 | 2000 | INS | 04 | Maintenance Reason Code | <p>The following set of codes represents the plan selection method during Initial enrollment. The detailed plan selection method is available in 2750 Reporting Category loop Section.</p> <p>AL – Auto—Algorithm AL – Auto—Claims History AL – Auto—Family Affiliation AL – Auto—Prior MCO AL – Auto—Claims Tiebreaker EC – NH EASY EC – Form EC – New HEIGHTS Screen EC – Administrative 02 – Newborn PH – New HEIGHTS Pre-Selection PE – NH EASY Pre-Selection</p> <p>NH MMIS would use the 834 X12 TR3 recommended values during Update/Termination/Re-enrollment/reconciliation 834X12 Transactions.</p> |
| 51 | 2000 | INS | 06 | Medicare Status Code | If a Member is Medicare, then appropriate Status code will be sent. Note: INS06-2 will not be sent. |
| 54 | 2000 | INS | 12 | Date Time Period | If member is deceased, then reporting Member's death date will be sent. |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|-------|---------|--------------|------------------------------------|---|
| 54 | 2000 | INS | 13 | Confidentiality Code | NH Medicaid sends either U or R based on Member's Information. |
| Loop 2000 – Subscriber Identifier (REF) | | | | | |
| 55 | 2000 | REF | 02 | Reference Identification | NH Medicaid ID |
| Loop 2000 – Member Supplemental Identifier (REF) | | | | | |
| 56 | 2000 | REF | 01 | Reference Identification Qualifier | This segment may have 2 -3 loops depending on Medicare information. 3H – Case Number 17 – Medicaid ID F6 – MBI ZZ - HICN |
| 56 | 2000 | REF | 02 | Reference Identification | If REF01 = 3H – New Heights Case Number will be sent in REF02. If REF 01 = 17, Medicaid ID will be sent in REF02. If REF01 = F6, MBI will be sent in REF02. If REF01 = ZZ, HICN will be sent in REF02. |
| Loop 2000 – Member Level Dates (DTP) | | | | | |
| 59 | 2000 | DTP | 01 | Date/Time Qualifier | 338 – Medicare Begin Date 339 – Medicare End Date. If the Medicare End Date is end of time, then Medicare End Date will not be sent. |
| Loop 2100A – Member Name (NM1) | | | | | |
| 62 | 2100A | NM1 | 01 | Entity Identifier Code | X12 recommended code will be sent based on the type of transaction. |
| 63 | 2100A | NM1 | 03 | Name Last or Organization Name | Medicaid Member Last Name will always be sent. The Allowed values are A-Z, a-z, 0-9, ' ', '(space)', '-' |
| 63 | 2100A | NM1 | 04 | Name First | Medicaid Member First Name will always be sent. The Allowed values are A-Z, a-z, 0-9, ' ', '(space)', '-' |
| 63 | 2100A | NM1 | 05 | Name Middle | If available, it will be sent. It will always be a single character |
| 63 | 2100A | NM1 | 07 | Name Suffix | If available it will be sent. MCOs can expect any of the following values I,II,III,IV,V,JR,MD,PHD,SR |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|-------|---------|--------------|--------------------------------|--|
| 64 | 2100A | NM1 | 08 | Identification Code Qualifier | 34 – If Member SSN is available it will be sent. |
| 64 | 2100A | NM1 | 09 | Identification Code | If Member SSN is available it will be sent. Note: SSN is not validated. |
| Loop 2100A – Member Communication Numbers (PER) | | | | | |
| 65 | 2100A | PER | 03 | Communication Number Qualifier | TE |
| 65 | 2100A | PER | 05 | Communication Number Qualifier | AP |
| 65 | 2100A | PER | 07 | Communication Number Qualifier | EM |
| Loop 2100A – Member Residence Street Address(N3) | | | | | |
| 68 | 2100A | N3 | 01 | Address Information. | Either Member Residence Address or Mailing Address will always be sent. |
| Loop 2100A – Member City, State, Zip code (N4) | | | | | |
| 70 | 2100A | N4 | 03 | Postal Code | NH MMIS stores either 9 or 5 character postal Code. Note: The postal codes are not validated. |
| 70 | 2100A | N4 | 05 | Location Qualifier | If county is available, "CY" will be sent. |
| 69 | 2100A | N4 | 06 | Location Identifier | If available, NH MMIS Will Transmit County of Residence. Note: County Codes will not be sent for Out of State Members. |
| Loop 2100A – Member Demographics (DMG) | | | | | |
| 72 | 2100A | DMG | 02 | Date Time Period | Member's Birth Date will always be sent. It will not be future Date. |
| 73 | 2100A | DMG | 03 | Gender Code | MMIS Stores M, F or U. So MCOs can expect any of the X12 recommended values in 834 Transaction. |
| 73 | 2100A | DMG | 04 | Marital Status Code | This will not be sent. |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|--|-------|---------|--------------|-------------------------------|---|
| 73 | 2100A | DMG | 05 | Race or Ethnicity Information | A - Asian E - Other Race or Ethnicity H - Hispanic I - American Indian or Alaskan Native J - Native Hawaiian N - Black (Non-Hispanic) O - White (Non-Hispanic) Note: New Hampshire will send Native Hawaiian OR Pacific Islander as J – Native Hawaiian. |
| 73 | 2100A | DMG | 06 | Citizenship Status Code | 1 – US Citizen 3 – Resident Alien |
| Loop 2100A – Employment Class (EC) will not be sent. | | | | | |
| Loop 2100A – Member Income (ICM) will not be sent. | | | | | |
| Loop 2100A – Member Policy Amount (AMT) will not be sent. | | | | | |
| Loop 2100A – Member Health Information (HLH). | | | | | |
| 82 | 2100A | HLH | 01 | Tobacco Usage | T – Tobacco User N – Not a Tobacco User U – Unknown |
| Member Language (LUI) | | | | | |
| 84 | 2100A | LUI | 01 | Identification Code Qualifier | LE – ISO 639 Language Codes |
| 85 | 2100A | LUI | 02 | Identification Code | If Known, Member language information will be sent. Language - ISO 639 Code Albanian - sqi Arabic - ara Bosnian - bos Cantonese - chi French - fra Farsi - fas Greek - grk Korean - kor Mandarin - chi Portuguese - por Romanian - ron Russian - rus Spanish - spa Swahili - swa Syrian - syr Ukrainian - ukr Vietnamese - vie |
| Loop 2100B – Incorrect Member Name – This loop will be sent when there is a change in Member's Name or Demographic information. | | | | | |
| Loop 2100C – Member Mailing Address (N3) | | | | | |
| 95 | 2100C | N3 | 02 | Mailing Address Information | If Applicable, Member's care of address will be sent in N302 and it can be identified by "C/O" prefix followed by Care of Person Name. |
| Loop 2100D – Member Employer will not be sent. | | | | | |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|--|-------|---------|--------------|-------------------------------|---|
| Loop 2100E – Member School will not be sent. | | | | | |
| Loop 2100F – Custodial Parent will not be sent. | | | | | |
| Loop 2100G – Responsible Person (NM1) | | | | | |
| 124 | 2100G | NM1 | 01 | Entity Identifier Code | <p>QD - Responsible Party: This code will be used to indicate the Case Head. New Hampshire will always send a 2100G loop with the Case Head name.</p> <p>QD – This code will be used to identify the Responsible Person for cases where the casehead is under the age of 18. The presence of NM108 and NM109 values (see below) distinguishes the responsible person in this scenario from the Case Head iteration described above.</p> <p>6Y – Case Manager: Situational. For Foster Care, District Office information will be sent.</p> <p>LR -- Legal Representative. This code will be used when the member has a guardian, conservator or protected payee, Authorized Rep, Power of Attorney.</p> <p>9K – Key Person (Situational). This code will be used when the member has a Care Giver.</p> |
| 125 | 2100G | NM1 | 03 | Name Last | <p>QD – Case Head Last Name will always be Sent.</p> <p>LR – Last Name will always be Sent.</p> <p>6Y – Case Manager Last Name will always be sent.</p> <p>9K – Care Giver Name will always be sent.</p> |
| 125 | 2100G | NM1 | 04 | Name First | <p>QD – Case Head First Name will always be sent.</p> <p>If Available, LR – Legal representative First Name will be sent.</p> <p>6Y – First Name will not be sent.</p> <p>9K – First Name will not be sent.</p> |
| 126 | 2100G | NM1 | 08 | Identification Code Qualifier | In Case of Minor Case Head, this will be ZZ |
| 128 | 2100G | NM1 | 09 | Identification Code | For Minor Case Head, this element will carry value “MINOR CASEHEAD RESPONSIBLE PERSON” |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|-------|---------|--------------|-----------------------------|---|
| Loop 2100G – Responsible Person Communication Numbers (PER) – PER Segment will not be sent for Case Head. If available and NM101 is LR, QD (with NM108 and NM109) and CY, Communication numbers will be sent. | | | | | |
| Loop 2100G – Responsible Person Street Address (N3) – N3 Segment will not be sent for Case Head. If available and NM101 is LR, QD (with NM108 and NM109) and CY, Street address will be sent. | | | | | |
| 130 | 2100G | N3 | 01 | Mailing Address Information | |
| 130 | 2100G | N3 | 02 | Mailing Address Information | If NM101 – 6Y – If Applicable, Member's Staff worker Name will be sent in N302 and it can be identified by "C/O" prefix followed by Staff Worker Name. |
| Loop 2100G – Responsible Person City, State, Zip Code (N4) – N4 Segment will not be sent for Case head. If available and NM101 is LR, QD (with NM108 and NM109) and CY, State, City and Zip code will be sent. | | | | | |
| Loop 2100H – Drop off Location will not be sent | | | | | |
| Loop 2200 – Disability Information will not be sent. | | | | | |
| Loop 2300 – Health Coverage (HD) | | | | | |
| 141 | 2300 | HD | 03 | Insurance Line Code | HLT- Health. The member is eligible for the coverage benefits agreed upon between DHHS and MCOs. |
| 141 | 2300 | HD | 04 | Plan Coverage Description | If available termination reason code will be sent. 112–Failed To Provide/Verify Information 113–Failed To Provide Information 700–Mail-In Rede Form Not Returned 710–Did Not Keep Required Interview Appointment 847–Did Not Keep A Redetermination Appointment 933–Online Rede Application Not Completed NOTE: This will only be sent if the member is terminated for these specific reasons. |
| Loop 2300 – Health Coverage Date (DTP) | | | | | |
| 145 | 2300 | DTP | 01 | Date/Time Qualifier | 348 – Benefit Begin Date 349 – Benefit End. This will be sent during Termination Transaction. |
| Loop 2300 – Health Coverage Policy Amount (AMT Segment) will not be sent. | | | | | |
| Loop 2300 – Health Coverage Policy Number (REF) Segment will not be sent. | | | | | |

| | | | | | |
|--|------|-----|----|------------------------|----------------------------|
| Loop 2300 – Prior Coverage Months (REF Segment) will not be sent. | | | | | |
| Loop 2300 – Identification Card (IDC Segment) will not be sent. | | | | | |
| Loop 2310 – Provider Information | | | | | |
| 155 | 2310 | NM1 | 01 | Entity Identifier Code | P3 – Primary Care Provider |
| 156 | 2310 | NM1 | 02 | Entity Type Qualifier | 1 – Person |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|------|---------|--------------|-------------------------------|---|
| 156 | 2310 | NM1 | 03 | Name Last | This element will not be sent. |
| 156 | 2310 | NM1 | 04 | Name First | This element will not be sent. |
| 156 | 2310 | NM1 | 05 | Name Middle | This element will not be sent. |
| 156 | 2310 | NM1 | 06 | Name Prefix | This element will not be sent. |
| 157 | 2310 | NM1 | 07 | Name Suffix | This element will not be sent. |
| 157 | 2310 | NM1 | 08 | Identification Code Qualifier | XX – Centers for Medicare and Medicaid Services National Provider Identifier |
| 157 | 2310 | NM1 | 09 | Identification code | NPI ID |
| 157 | 2310 | NM1 | 10 | Entity Relationship Code | 72 – Unknown |
| Loop 2320 – COORDINATION OF BENEFITS will not be sent. | | | | | |
| Loop 2750 – Reporting Category (N1) | | | | | |
| 103 | 2750 | N1 | 02 | Reporting Name | See "2750 Reporting Category Loop" Section for a complete list of Reporting Category. |

2750 Reporting Category Loop

| N102 | REF01 | REF02 | DTP | Initial Enrollment | Monthly Reconciliation | Termination | Change | Comments |
|--------------------------|-------|---------|-----|--------------------|------------------------|-------------|--------|---|
| "ADDL MAINT REASON" | 17 | 'TERM' | N | | | Y | | Terminate a Member |
| "COE" | 9X | AAAA | Y | Y | Y | | Y | COE refers to Category of Eligibility. This refers to the 4 characters Medicaid Program Code. Refer to "Category of Eligibility" Table for the list of COE Codes. |
| "EXPANSION BENEFIT PLAN" | XX1 | "MA/MS" | Y | Y | Y | | Y | Value in REF02 represents the Medicaid expansion benefit Plan. MA – Medicaid Alternate Benefit Plan. Member has Granite Advantage Health Care Program Benefits. MS – Medicaid Standard. |

| N102 | REF01 | REF02 | DTP | Initial Enrollment | Monthly Reconciliation | Termination | Change | Comments |
|------------------|-------|-----------------------------|-----|--------------------|------------------------|-------------|--------|--|
| "HCBC LIABILITY" | ZZ | <<AAA>> - <<NNNNNN.N N>> | Y | Y | Y | | Y | <p>HCBC Liability – This is the amount that is paid towards the cost of approved Medicaid recipient's HCBC Services.</p> <p>REF 02 represents two values. The first three bytes followed by a "-" (Symbol) and the liability amount. MCO's can expect the following in the first three bytes.</p> <p>ABD DD ECI IHS</p> <p>The Patient Liability amount can be Zero but will not contain negative amounts.</p> <p>There can be multiple iterations of this Reporting category loop.</p> |
| " NF LIABILITY" | ZZ | <<AAA>> - <<NNNNNNNN N.NN>> | Y | Y | Y | | Y | <p>This Reporting category loop represents the Medicaid Nursing facility and Medicare Skilled Nursing Facility Liability amounts and this loop can have multiple iterations for a member.</p> <p>REF02 represents two values. The First three bytes represent either PLB (Medicaid Nursing facility) or Medicare Skilled Nursing Facility (SNF) followed by a "-" (hyphen) symbol and the liability amount.</p> <p>The Patient Liability amount can be Zero but will not contain negative amounts.</p> |

| N102 | REF01 | REF02 | DTP | Initial Enrollment | Monthly Reconciliation | Termination | Change | Comments |
|--------|-------|---|-----|--------------------|------------------------|-------------|---|----------|
| "HCBC" | ZZ | <<AA>>- <<NNNNNNNN NN>>- <<CCYYMMDD >>-<< AAAAAAAAAA AA AAAAAAAAAA AAAAAAAAAA >> | Y | Y | Y | Y | <p>This Reporting category loop represents the HCBC Type, Case management Agency and their Next Review Date. The Case Management Agency is the agency that provides case management services to a Medicaid recipient who is approved for HCBC waived services.</p> <p><<AA>> represents the two bytes of HCBC Type. MCO can receive any of the following values based on the HCBC type identified for the member.</p> <p>AA – DD/Community/DD AB – DD/Nursing Home/DD AC – CFI/Community/CFI AD – CFI/Nursing Home/CFI BB – ABD/Nursing Home/ABD BC – ABD/Community/ABD BE – ABD-MFP/Community Passport/ABD CC – Child/Community/IHS DD CE – Child MFP/Community Passport/IHS DD CI – Child/Institution/IHS DD DE – DD-MFP Community Passport/DD EC – CFI-Mid Community/CFI ED – CFI-Mid/Nursing Home/CFI EE – CFI-MFP/Comm Passport/CFI EF – CFI-CDB/Community/CFI EG – CFI-CDB/Nursing Home/CFI FD – FAST Forward Waiver w/DCYFDJJS FN – FAST Forward Waiver non- DCYFDJJS</p> | |

| N102 | REF01 | REF02 | DTP | Initial Enrollment | Monthly Reconciliation | Termination | Change | Comments |
|------|-------|-------|-----|--------------------|------------------------|-------------|--------|--|
| | | | | | | | | <p>Waiver Types: ABD—Community Services for individuals with an Acquired Brain Disorder DD—Community Services for individuals with a Developmental Disability CFI—Choices for Independence IHS – In Home Supports for Children with developmental disabilities. FF – FAST Forward (Families and Systems Together).</p> <p><<NNNNNNNNNN>> – Represents Medicaid Case management ID. <<CCYYMMDD>> – This represents the next review date. << AAAAAAAAAAAAAAAAAA AAAAAAAAAAAAAAAAAAAAAA >> Represents the first and last name of the case manager. The first and last name will be delimited by space.</p> <p>MCO can receive any of the following case management agency IDs. CFI:</p> <ul style="list-style-type: none"> • 3076643 – Area Agency of Greater Nashua INC • 3076352 – Brain Injury Association of NH • 3076981 – Community Crossroads INC • 3079997 – Crotched Mt Community Care INC • 3106613 – Granite Case Management • 3076344 – Life Coping INC • 3076343 – Pilot Health INC • 3114528 – Community Partners of Strafford County • 3110628 – Monadnock Collaborative <p>ABD, DD, & IHS:</p> <ul style="list-style-type: none"> • 1 – Northern Human Services • 2 – PathWays of the River Valley • 3 – Lakes Region Community Services • 4 – Community Bridges, Inc. • 5 – Monadnock Developmental • 6 – Gateways Community Services |

| | | | | | | | |
|--------------------|----|--|---|---|---|---|--|
| | | | | | | | <ul style="list-style-type: none"> • 7 – Moore Center Services, Inc. • 8 – One Sky Community Services • 9 – Community Partners Forum Court • 10 – Region 10 Community Support Services, Inc FF: <ul style="list-style-type: none"> • 11 – NFI North • 12 – Center for Life Management |
| "NURSING FACILITY" | ZZ | <<AAA>> – <<AN>>– <<NNNNNNNN NN>> | Y | Y | Y | Y | <p>This Reporting category loop represents the level of Care that is provided to Medicaid Members and their NPI. For Medicare Skilled nursing Facility, the level of care is unknown therefore value "Z1" will be sent for Medicare SNF Services.</p> <p>The first three characters <<AAA>> represent the Nursing care Type. They can contain either NSF – Medicaid Nursing Facility or SNF – Medicare Skilled nursing Facility.</p> <p><<AN>> represents the Level of Care. L1 – SNF L2 – ICF L3 – SNF Atypical L4 – ICF Atypical L5 – SNF Swing L6 – ICF Swing TWO SPACES – Applies only to Medicare Skilled Nursing Facility.</p> <p><<NNNNNNNNNN>> represents the NPI.</p> <p>Note: The Three values are separated by a "-" hyphen symbol.</p> |

| N102 | REF01 | REF02 | DTP | Initial Enrollment | Monthly Reconciliation | Termination | Change | Comments |
|-------------------------|-------|--|-----|--------------------|------------------------|-------------|--------|--|
| 'PREGNANT' | 9X | "AQ" | Y | Y | Y | | Y | This reporting category shares the member pregnancy information. |
| "COPAY" | 9X | "CP" | Y | Y | Y | | Y | This loop represents the copay eligibility span for the enrolled member. The eligibility span is provided in DTP segments and this loop can have multiple iterations for a member. |
| "PLAN SELECTION METHOD" | 18 | "AA" "AC" "AF" "AM" "AP" "AT" "E1" "F1" "H1" "M1" "M2" "QN" "PH" "PE" | N | Y | | | | <p>PLAN SELECTION METHOD. This is a detailed classification list and any one of the plan selection methods listed in REF02 made during the plan selection will be sent. The code values and their plan selection definition is listed below.</p> <p>AA – Auto – Algorithm AC – Auto – Claims History AF – Auto – Family Affiliation AM – Auto – Prior MCO AP – Auto – PCP Affiliation. AT – Auto-Claims Tiebreaker E1 – EASY F1 – Form H1 – New HEIGHTS Screen M1 – Administrative M2 – Newborn QN – QHP New Born PH – New HEIGHTS Pre-Selection PE – NH EASY Pre-Selection</p> |

| N102 | REF01 | REF02 | DTP | Initial Enrollment | Monthly Reconciliation | Termination | Change | Comments |
|---------------------|-------|---|-----|--------------------|------------------------|-------------|--------|--|
| "DCYF DETAILS" | 19 | <<TEXT1>>- <<TEXT2>>- <<TEXT3>>- <<TEXT4>> | Y | Y | Y | | Y | <p>This Reporting category loop represents the Foster child's DCYF details.</p> <p>TEXT1 – The first field represents the Bureau Indicator. MCOs can receive "C", "J" or "S" to indicate CPS, JJ or shared.</p> <p>TEXT2 – The second field represents the Medical Decision maker. Text 2 can be "DCYF", "PARENT" or "SELF".</p> <p>TEXT3 – The third field represents the placement Status. MCOs can receive any of the following placement status values Text 3 can be In "Placement" or "Home"</p> <p>TEXT4 – The fourth field represents the placement type. MCOs can receive any of the following placement types. Foster Home Group Care Relative Home Medical Runaway/Missing</p> |
| "HEALTH INDICATORS" | ZZ | <<TEXT1>>- <<TEXT2>>- <<TEXT3>>- <<TEXT4>> | N | Y | Y | | Y | <p>This Reporting category loop represents the Health Indicators.</p> <p>TEXT1 - Indian Tribal Health Services. Y – Yes the member is eligible for Indian Tribal Health Services N – No the member is not eligible for Indian Tribal Health Services U – Unreported</p> <p>TEXT2 – Supplemental Security Income Y – Yes N – No</p> <p>TEXT3 – Social Security Disability Insurance Y – Yes N – No</p> <p>TEXT4 – Special Medical Services Y – Yes N – No</p> |

| | | | | | | | | |
|----------------------------------|----|----------|---|---|---|--|---|--|
| "FINANCIAL REDETERMINATION DATE" | ZZ | "MMCCYY" | N | Y | Y | | Y | This Reporting category loop represents the Financial Redetermination date. |
| "LIVING ARRANGEMENT" | ZZ | <<NN>> | N | Y | Y | | Y | This Reporting category loop represents the Living Arrangement. 06 – Homeless 07 – Homeless -Temporary Shelter |

Note: Health Coverage (834 X12 Loop ID – 2300) and Reporting Category Loop (834 X12 Loop ID – 2750) will not be sent when there is a change to Member Name, Address or Demographic information.

Category of Eligibility

| COE Code | Description | Additional Identifier |
|----------|---|-----------------------|
| MAAA | Old Age Assistance | Old Age Assistance |
| MAAB | Aid to the Needy Blind | ----- |
| MAAD | Aid to the Permanently and totally Disabled | Disabled Adult |
| MAEM | Families with Older Children (FWOC) | TANF |
| MAEN | Transitional Assessment Planning Program (TAP) | TANF |
| MAER | New Hampshire Employment Program (NHEP) | TANF |
| MAES | Interim Disabled Parent Program (IDP) | TANF |
| MAEU | Unemployed Parent (UP) | TANF |
| MAFR | Family Assistance Program (FAP) | TANF |
| MAFU | Unemployed Parent | TANF |
| MBCC | Breast and Cervical Cancer Program | BCCP |
| MCAA | Old Age Assistance (Cat Needy) | Old Age Assistance |
| MCAB | Aid to the Needy Blind (Cat Needy) | ----- |
| MCAD | Aid to the Permanently and totally Disabled (Cat Needy) | Disabled Adult |
| MCDC | Children w/Severe Disabilities (Cat Needy) | ----- |
| MCER | NHEP-Related Regular or Absent Parent (Cat Needy) | TANF-related MA |
| MCEU | NHEP-Related Unemployed Parent (Cat Needy) | TANF-related MA |
| MCFR | FAP-Related Regular or Absent Parent (Cat Needy) | TANF-related MA |
| MCFU | FAP-Related Unemployed Parent (Cat Needy) | TANF-related MA |
| MCHC | Home Care-Children w/Severe Disabilities (Cat Needy) | Katie-Beckett |
| MCIE | Children's Expanded | ----- |
| MCN | Newborn | ----- |
| MCP1 | Adoption Subsidy IV-E (Cat Needy) | Adoption Subsidy |
| MCP2 | Adoption Subsidy Non IV-E (Cat Needy) | Adoption Subsidy |
| MCPI | Foster Care IV-E (Cat Needy) | Foster Care |
| MCPN | Foster Care Non IV-E (Cat Needy) | Foster Care |
| MCRA | Refugee Medical Assistance Adult (Cat Needy) | ----- |
| MCRF | Refugee Medical Assistance Family (Cat Needy) | ----- |
| ME12 | Extended 12 Month | ----- |
| ME4 | Extended 4 Month | ----- |
| MEAD | Medicaid for Employed Adults | Disabled Adult |
| MGIA | Granite Advantage Health Care Program | ----- |
| MGIC | Children's Medicaid | ----- |
| MGIE | Expanded Children | ----- |
| MGIF | Former Foster Care | ----- |
| MGIM | Granite Advantage Health Care Program–Medically Frail | ----- |
| MGIN | Newborn | ----- |
| MGIP | Parents Caretaker | ----- |
| MGIW | Pregnant Woman | ----- |
| MMAA | Old Age Assistance (Med Needy) | Old Age Assistance |

| COE Code | Description | Additional Identifier |
|----------|---|-----------------------|
| MMAB | Aid to the Needy Blind (Med Needy) | ----- |
| MMAD | Aid to the Permanently and totally Disabled (Med Needy) | Disabled Adult |
| MMDC | Children w/Severe Disability (Med Needy) | ----- |
| MMER | NHEP-Related Regular or Absent Parent (Med Needy) | TANF-related MA |
| MMEU | NHEP-Related Unemployed Parent (Med Needy) | TANF-related MA |
| MMFR | FAP-Related Regular or Absent Parent (Med Needy) | TANF-related MA |
| MMFU | FAP-Related Unemployed Parent (Med Needy) | TANF-related MA |
| MMHC | HC-CSD (Med Needy) | Katie-Beckett |
| MMP2 | Adoption Subsidy Non IV-E (Med Needy) | Adoption Subsidy |
| MMPN | Foster Care Non IV-E (Med Needy) | Foster care |
| MMRA | Refugee Medical Assistance Adult (Med Needy) | ----- |
| MMRF | Refugee Medical Assistance Family (Med Needy) | ----- |
| MP C | Poverty Level Child | ----- |
| MP P | Poverty Level Pregnant Woman / Postpartum | ----- |
| MPQC | Children's Medical Assistance | ----- |
| MPQP | Qualified Pregnant Woman / Postpartum | ----- |
| MSPB | Protected MA – 1619(A) / 1619(B) | ----- |
| MSPP | Protected MA – Pickle | ----- |

ASC X12N 834 Benefit Enrollment and Maintenance – Enrollment Confirmation

The Enrollment Confirmation (or otherwise called as Effectuation Instruction) transaction is created in accordance with the ASC X12 Technical Report Type 3 standards and CCIIO Companion guide. The Trading Partners can use the same communication channel to transmit the ASC X12 834 Enrollment confirmation transaction to NH Medicaid System. NH Medicaid expects 834 Effectuation Instructions (EI) within 48 business working hours. The Acknowledgement and Error report process is defined in Section 8 of this document. The below table contains data clarifications, including New Hampshire-specific data requirements.

Conduent EDI Solutions expects each member enrollment confirmation in a separate ST to SE with unique Transaction Set Control Number in the ST02. The ST02 value should match the SE02 value. Should a file contain multiple ST to SE Transaction Sets, each transaction set control number may not be duplicated within the same interchange (ISA to IEA). This will facilitate the ability to reject some enrollments if they are not valid. As specified in "Acknowledgements and/or Reports" section, if errors are found, X12C 999 will be generated and NH Medicaid expects the corrected information within next 48 Hours for the error transactions.

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|----------|---------|--------------|---------------------------|---|
| Interchange Control Header (ISA) | | | | | |
| C.4 | Envelope | ISA | 05 | Interchange ID Qualifier | ZZ |
| C.4 | Envelope | ISA | 06 | Interchange Sender ID | Trading Partner ID assigned by New Hampshire Medicaid |
| C.5 | Envelope | ISA | 07 | Interchange ID Qualifier | ZZ |
| C.5 | Envelope | ISA | 08 | Interchange Receiver ID | 026000618 |
| C.6 | Envelope | ISA | 14 | Acknowledgement requested | 1 |
| Transaction Set Control Totals (QTY) | | | | | |
| 38 | N/A | QTY | 01 | Quantity Qualifier | TO |

| TR3 Page | Loop | Segment | Data Element | Industry Name | Comments |
|---|------|---------|--------------|------------------------------------|---|
| Member Level Detail (INS) | | | | | |
| 49 | 2000 | INS | 04 | Maintenance Reason Code | 28 |
| Member Supplemental Identifier (REF) | | | | | |
| 56 | 2000 | REF | 01 | Reference Identification Qualifier | Two iterations will be sent. ZZ 17 |
| 56 | 2000 | REF | 02 | Reference Identification | ZZ – MCO assigned Subscriber ID will be sent. 17 – Medicaid Assigned Member ID. |
| Health Coverage Date (DTP) | | | | | |
| 145 | 2300 | DTP | 03 | Date Time Period | 348 – Benefit Begin Date. Enrollment Begin Date must be sent. |
| Reporting Category (N1) | | | | | |
| 103 | 2750 | N1 | 02 | Reporting Name | See "2750 Reporting Category Loop" Section for a complete list of Reporting Category. |

2750 Reporting Category Loop

| N102 | REF01 | REF02 | DTP | Init | Confirm | Term | Change | Comments |
|---------------------|-------|-----------|-----|------|---------|------|--------|--------------------------------|
| "ADDL MAINT REASON" | 17 | "CONFIRM" | N | | Y | | | Confirmation of Member Details |

Appendices

Implementation Checklist

Conduent does not offer an Implementation Checklist for our Trading Partner EDI services with the New Hampshire Medicaid. The Conduent New Hampshire Provider Relations Unit assists new Trading Partners with enrollment and testing, but a formal implementation checklist is not necessary.

Business Scenarios

In the event your specific EDI-related business scenario is not addressed in this guide or the other available NH Medicaid X12N Transaction Companion Guides, please contact the Conduent New Hampshire Provider Relations Unit to discuss your specific EDI-related business needs with NH Medicaid.

Transmission Examples

Please contact the Conduent New Hampshire Provider Relations Unit for any question regarding transmission examples.

Frequently Asked Questions

For current Provider and Trading Partner FAQs, please visit the following page:
<https://nhmmis.nh.gov/portals/wps/portal/ProviderFaq>

Change Summary

| Version | Date | Description |
|---------|------------|---|
| 1.0 | 06/08/2015 | Initial Document for Deliverables |
| 1.1 | | <p>Summary of Changes</p> <ol style="list-style-type: none"> 1. Section 10 – "Transaction Set Policy Number" Segment is included. 2. Section 10 – "File Effective Date" Segment is included. 3. Section 10 – Loop 1000C TPA/Broker account Segment is included. 4. Section 10 – INS Segment – Provided additional Information to INS01, INS02, INS06, INS12 and INS13 elements. 5. Section 10 – Loop 2000 – Member Level Dates information is included. 6. Section 10 – Loop 2100A – NM1 Segment. Additional information about this Segment is provided (NM101, NM103, NM104, NM105, NM107, NM108 and NM109). 7. Section 10 – Loop 2100A – N3 Segment is included. 8. Section 10 – Loop 2100A – N403, N404 element is included. 9. Section 10 – Loop 2100A – Member Demographics Segment is included. 10. Section 10 – Loop 2100A – Segments EC, ICM and AMT is included. 11. Section 10 – Loop 2100B – Information about Incorrect Member Name loop is added. 12. Section 10 – Included 2100D, 2100E, 2100F Loops. 13. Section 10 – Loop 2100G – Included NM103, NM104, NM108 and NM109. 14. Section 10 – Included 2100G PER, N3, N4 Segments. 15. Section 10 – Included 2100H Loop. 16. Section 10 – Included 2200 Loop. 17. Section 10 – Section 2300 AMT, Prior Coverage Months (REF), IDC Segments. 18. Section 10 – Included 2310 Loop Information. |

| Version | Date | Description |
|---------|------------|---|
| | | <ul style="list-style-type: none"> 19. Section 10 – Included 2320 Loop Information. 20. Section 10 – Modified the 2700 Member reporting category loop to 2750 Reporting category loop. 21. Section 10 – Modified the Change column in reporting category table. 22. Section 10 – Added *NOTE* below the 2750 Member Reporting Category table. 23. Section 10 – 834 Confirmation – Included Qualifier 17 in Member Supplemental Identifier. 24. Page 10 – Naming of Files Section is modified to include file naming standards for 999 and TA1 X12s. |
| 1.2 | 07/29/2015 | <ul style="list-style-type: none"> 1. Section 8: Included verbiage for Carriers to contact Conduent EDI Customer support in case of EDI File failures or errors. 2. NPI will be sent instead of Nursing Facility ID in 2700 Loop. |
| 1.3 | 09/14/2015 | <ul style="list-style-type: none"> 1. N102 Value "HCBC Liability" in 2750 loop – Added "IHS" type of HCBC Service in Page 34. 2. N102 Value "NF Liability" – The Medicare nursing facility is changed to SNF from NSF. |
| 1.4 | 10/13/2015 | <ul style="list-style-type: none"> 1. Modified the Termination column in "2750 reporting Category Loop" section to reflect the correct information that will be sent in a Termination Transaction. |
| 1.5 | 12/02/2015 | <ul style="list-style-type: none"> 1. Change Loop ID from 2100 to 2310 in (loop 2310 – Provider information). 2. Formatting Changes. |
| 1.6 | 01/26/2016 | <ul style="list-style-type: none"> 1. Added HCBC Case Management Agency IDs in 2750 HCBC Loop. 2. Removed the following 2750 Loop information <ul style="list-style-type: none"> a. PRE AMT 1 b. BH SUPP AMT c. OTH PAY AMT 1 d. PRE AMT TOT e. TOT RES AMT |
| 1.7 | 02/18/2016 | <ul style="list-style-type: none"> 1. Greek Language code is incorrectly specified as GRE instead of GRK, this is corrected in Version 1.7. |
| 1.8 | 04/01/2016 | <ul style="list-style-type: none"> 1. 2100G Loop – Value 9K is introduced to send care |

| Version | Date | Description |
|---------|------------|--|
| | | <p>giver information for foster child.</p> <ol style="list-style-type: none"> 2100G Loop – 6Y is modified to send District office information for Foster Child. Foster Care indicator sent in 2750 Reporting category Loop is removed. DCYF details are added in 2750 reporting category loop. |
| 1.9 | 09/28/2016 | <ol style="list-style-type: none"> Made changes to Bureau indicator in DCYF Details that is sent in 2750 reporting category Loop 2100A Loop – Updated Race or Ethnicity Information to remove Pacific Islander from A – Asian. Pacific Islander is included in J – Native Hawaiian. |
| 1.10 | 07/02/2018 | Added Fast Forward Waiver code FN and FD to N102 segment in 2750 loop. |
| 1.11 | 10/04/2018 | <ol style="list-style-type: none"> Updated 2000 loop for Medicare ID. Will add MBI as F6 and HICN as ZZ.. Updated 2300 loop to send term reason codes. 112, 113, 700, 710, 847, 933. Added 2100A, HLH segment for tobacco usage indicator. Added rep type R = Authorized Rep, F = Power of Attorney to Legal rep loop in 2100G loop. Added Case Manager first and last name to 2750 loop for "HCBC" data. Added a 2750 loop each for Health Indicators: "Indian Tribal Health Service", "Supplemental Security Income", "Social Security Disability Insurance", and "Special Medical Services". Added a 2750 loop for "Financial Redetermination Date". Added a 2750 loop for "Living Arrangement". Added additional case agency IDs that will be sent for HCBC types ABD, DD, & IHS: |
| 1.12 | 01/28/2019 | <ol style="list-style-type: none"> Added two new CFI case management agency IDs "3114528" and "3110628" in the 2750 HCBC Loop. Added two new plan selection method codes "PH and PE" in the 2750 PLAN SELECTION METHOD Loop. Updated the Category of Eligibility descriptions for COE codes MGIA and MGIA to "Granite Advantage Health Care Program", which replaced the NH Health Protection Program. |