



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

To: NH Medicaid Enrolled Providers

From: NH Division of Medicaid Services

Date: January 12, 2026

Subject: Telehealth Evaluation and Management Services Codes Update

New Hampshire Medicaid does not utilize the new American Medical Association (AMA) CPT codes (98000-98015) for E&M telehealth services. These codes are listed on the Manually Priced Fee Schedule, but they should not be used. When performing E&M services via telehealth, providers should continue to use the appropriate E&M codes with appropriate telehealth modifier(s) depending on the conditions of the appointment (i.e., video and audio, audio only, etc) and Place of Service Codes.

New Hampshire Medicaid will continue to allow the use of the telehealth modality when the service is clinically appropriate to delivery via telehealth per RSA 167:4-d. Please refer to RSA 167:4-d for additional information.

Relevant Place of Service Codes:

- 02 - Telehealth provided other than in patient's home
- 10 - Telehealth provided in patient's home

If there are questions on how one of the NH Medicaid Managed Care Organizations (MCO) handles the above information, please reach out to your MCO provider representative.

If there are any questions on this notice, please contact the Provider Relations Unit at (603) 223-4774 or (866) 291-1674.

Thank you,

NH Medicaid Provider Relations