

New Hampshire MMIS

Companion Guide to the 005010X306 Health Insurance Exchange Related Payments (820)

Xerox EDI Solutions
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Preface

This Companion Guide to the v5010 ASC X12N Implementation Guides - Technical Report Type 3 (TR3) and associated errata adopted under Health Insurance Portability and Accountability Act (HIPAA) clarifies and specifies the data content when exchanging electronically with the New Hampshire Medicaid Management Information System (MMIS). Transmissions based on this Companion Guide, used in tandem with the v5010 ASC X12N Implementation Guides (TR3) and are compliant with both ASC X12N syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides (TR3) adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides (TR3).

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1 Introduction

This 820 Companion Guide is intended for Trading Partner use in conjunction with the ASC X12N 820X306 National Electronic Data Interchange Transaction Set Implementation Guide.

The ASC X12N Implementation Guide can be accessed at:
<http://store.x12.org/store/health-insurance-exchanges>

This Companion Guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with the New Hampshire MMIS and specifies data clarification where applicable. [Section 10 Transaction Specific Information](#) contains provider data clarifications for fields and values that have changed.

Transaction specific data will be detailed using a table with the following information included (if applicable):

- TR3 Page
- Loop
- Segment
- Data Element
- Industry Name
- Comments

Scope

This Companion Guide is intended for use by New Hampshire Medicaid Trading Partners for the retrieval of the X12N 820 transactions from Xerox. This Companion Guide is to be used in conjunction with the 820 X306 Version TR3 Implementation Guide. Xerox is the Fiscal Agent for New Hampshire Department of Health and Human Services (DHHS). Xerox will accept and process X12N transactions on behalf of New Hampshire Medicaid.

Xerox provides connectivity for the flow of medical information and data between medical providers, facilities, vendors, claim payment agencies, clearinghouses and the front-end Online Transaction Processor (OLTP). Beyond the receipt and delivery of this data, Xerox EDI Solutions provides translation to and from ASC X12N standard formats. Please refer to [Section 4 Connectivity with the New Hampshire MMIS](#) for more information regarding transmission methods.

Overview

This Companion Guide is divided into 10 Sections. Each section will describe the process or requirement that each Trading Partner must complete to submit and receive X12N transactions for New Hampshire Medicaid.

Each section will detail the steps Trading Partners will be required to complete to successfully transmit data to and from the New Hampshire Medicaid MMIS.

This Companion Guide will provide contact information for obtaining assistance from the NH Medicaid MMIS. In addition, it will address data clarifications, including NH Medicaid-specific data requirements.

References

This document serves as a companion to the ASC X12N Implementation Guides (TR3) as adopted under HIPAA. These can be accessed at:

<http://store.x12.org/store/health-insurance-exchanges>

Additional Information

For more information on NH Medicaid EDI services for providers, including provider enrollment and claim transaction information, please visit: <http://nhmmis.nh.gov>.

2 Getting Started

Working with New Hampshire Medicaid

We provide availability for transaction transmission and download retrieval 24 hours a day, seven days a week. This availability is subject to scheduled downtime. It is operational policy to schedule preventative maintenance periods on weekends or after 9:00 P.M., Eastern Standard Time (EST). Xerox EDI Solutions notifies the New Hampshire Medicaid Trading Partners of outages or scheduled maintenance periods.

Currently, the system maintenance window is Sunday, 12:01 A.M. – 12:00 P.M., EST. In the event of unscheduled downtime, Xerox EDI Solutions will inform New Hampshire Medicaid Trading Partners via notifications and/or web portal banner messages. Xerox EDI works to resolve unscheduled outages as expeditiously as possible.

For any non-routine downtime planned for the MMIS system, a notification message will be displayed for providers on the login screen of the MMIS web portal in advance of the downtime.

The screenshot displays the New Hampshire MMIS Health Enterprise Portal interface. At the top right, the date is August 12, 2014, and there are links for Skip Navigation, Contact Us, Help, and Search. The main navigation bar includes Home, Program, Member, Provider, Documentation, and Directories. On the left, there are sections for Quick Links (Enrollment, Provider Manuals, Benefits Overview, Provider FAQ, Billing Manuals, Messages and Announcements) and News (Welcome to the Xerox Government Solutions Health Enterprise Portal, NH MMS has established a maintenance window from 12:01 A.M. to 12:00 P.M. every Sunday to apply scheduled system upgrades. During the maintenance window, the system may not be accessible). The main content area is titled 'Provider' and contains a description of the ACS Health Enterprise Portal. On the right, there is a 'Provider Login' form with fields for User ID and Password, and buttons for Login and Reset. A red banner at the bottom of the login form states: 'The NH MMS system will be unavailable between 08/19/2014 02:00 AM and 08/19/2014 04:00 AM for maintenance activities.' The footer contains copyright information for Xerox State Healthcare LLC and links for Privacy Policy, Site Map, Terms of Use, Browser Requirements, and Accessibility Compliance.

Trading Partner Registration

All entities that send electronic transactions to Xerox EDI for processing and, subsequently, retrieve reports and responses, must enroll as EDI Trading Partners. The completed Trading Partner enrollment application provides the Xerox New Hampshire Provider Relations Unit the information necessary to assign a Login Name, Login ID, and Trading Partner ID, which are required to send or retrieve electronic transactions. The Trading Partner enrollment application is available on the NH Medicaid website at <http://nhmmis.nh.gov>. Click on 'Enrollment' in the Quick Links box to navigate to the Trading Partner enrollment application.

For your convenience, the direct URL to the provider enrollment page is as follows: <https://nhmmis.nh.gov/portals/wps/portal/ProviderEnrollment>

Certification and Testing Overview

Xerox X12N transaction code sets are certified by EDIFECS Ramp Management Compliance Check engine, which provides accurate validation of HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and some Type 7 NH Trading Partner Specific). Xerox EDI Solutions requires transaction testing with all enrolling Trading Partners for NH Medicaid.

Once a Trading Partner has successfully enrolled for NH Medicaid and has communicated with a Xerox Business Analyst, the Trading Partner may begin the testing process. Trading Partners will be required to participate in EDIFECS Ramp Management testing.

3 Testing with the New Hampshire MMIS

Before submitting production files through Xerox EDI Solutions, the Trading Partner must submit one valid test file for each transaction type. If the Trading Partner has received a test status of “Passed,” then the Xerox Business Analyst will contact the Trading Partner and update the Trading Partner status to production.

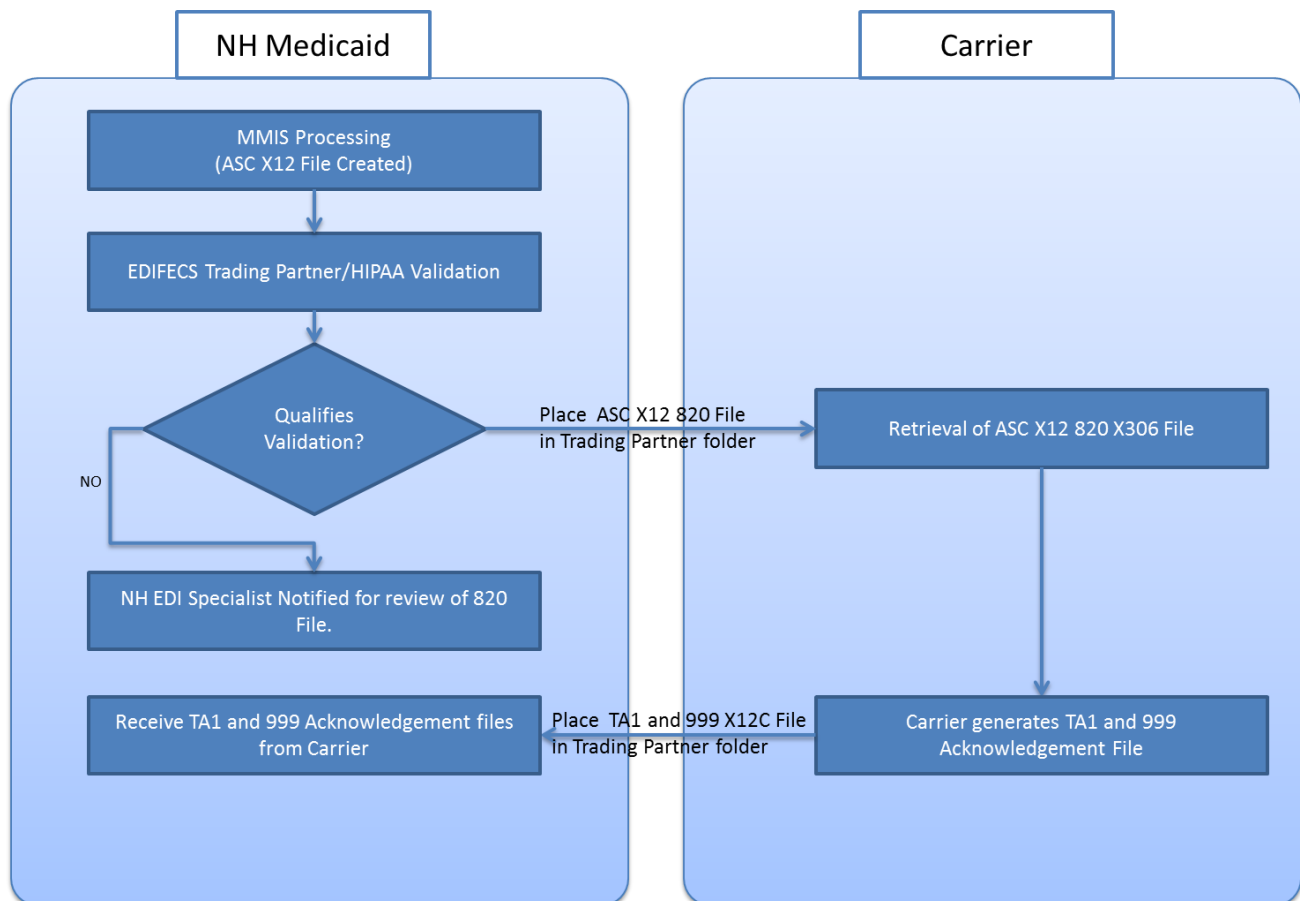
These tests verify a Trading Partner’s ability to submit a X12N 820 transaction containing valid data in the required format. Trading Partners are encouraged to include a minimum of 10 unique transactions per test file to ensure more comprehensive testing. New Hampshire Medicaid-supported inbound transaction types are X12N 270, X12N 276, X12N 278, X12N 837P, X12N 837I, X12N 837D, X12N 834 EI and X12N 820 HIX(X306). Changes to the X12N formats may require additional testing.

Should Trading Partners receive a test status of “Failed,” then Trading Partners should review the errors using the EDIFECS Error Report within EDIFECS Ramp Management, correct and resubmit their test file until the file receives a status of “Passed.” If Trading Partners require further assistance with EDIFECS Ramp Management and/or assistance resolving errors, please contact the assigned Xerox EDI Business Analyst by email at NHMMISEDI@xerox.com.

4 Connectivity with the New Hampshire MMIS

Process Flows

Editing and Validation Flow Diagram



Legend:

1. **MMIS Processing:** MMIS will create the 820 file in accordance with the ASC X12 Technical Report Type 3 standards with NH specific rules applied.
2. **EDIFICS Transaction Manager Processing:** The EDIFICS Transaction Management tool will certify that the 820 file passes Trading Partner verification. The Transaction Manager will also provide validation of the HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, Type 3 Balancing, Type 4 Situation Testing and Type 7 NH Trading Partner Specific edits). In the case that the Transaction Manager finds errors in the Trading Partner verification or the HIPAA transaction validation, a NH EDI Specialist will be notified for review and correction of the file.
3. **Trading Partner Retrieval of ASC X12 820 File:** The file is available for retrieval by the Trading Partner in the manner agreed on with NH Medicaid.

Transmission Administration Procedures

New Hampshire Medicaid will create the 820 file in accordance with the ASC X12 Technical Report Type 3 standards and NH-specific rules will be applied. The EDIFECs Transaction Management (TM) will certify that the 820 file created passes Trading Partner verification. The Transaction Manager will also provide validation of the HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax). Xerox will strive for Level 3 Balancing and Level 4 Situation Testing, but due to the transient nature of clients and scenarios where data is often missing, we will provide a report to the Carriers noting the issues that occurred during the testing phase. In addition, an agreed upon edit type will be set for validation. In the case that the Transaction Manager finds errors in the Trading Partner verification or the HIPAA transaction validation, a NH EDI Specialist will be notified for review and correction of the file. The file is available for retrieval by the Trading Partner in the manner agreed on with NH Medicaid. The method used is noted in the Trading Partner Enrollment application. The methods available to the Trading Partner are available via download from the Managed File Transfer process (Secure FTP). More information on file retrieval options is available within [Communication Protocol Specifications](#).

Frequency of Files:

NH MMIS will deliver the 820 HIX X12 file the day after the payment is posted to the Carriers.

Naming of the Files:

The file name format for 820 X12 is <TrackingId>_<Timestamp>_820_native.dat

If you have questions or require assistance with your TA1 or X12 999, please contact your Xerox Fiscal Agent EDI Business Analyst at NHMMISEDI@xerox.com. Please include your Trading Partner ID and telephone number in your email.

Re-Transmission Procedures

Transmission/Production Issues

When file transmission or technical production issues occur that may require the re-submission of files, please contact the Xerox New Hampshire Provider Relations Unit at **(866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Please have the following information available when calling the Xerox New Hampshire Provider Relations Unit regarding transmission and production issues.

- Trading Partner ID
- Secure FTP ID

Communication Protocol Specifications

NH Medicaid Trading Partners can submit X12N files and download files such as the X12N 835, X12N 277CA, TA1, and X12C 999 via Secure FTP.

Secure FTP

For submitting and retrieving files via Secure FTP, access to the Xerox Grab-It site (powered by MOVEit DMZ ®) is available free of charge to Trading Partners. It should be noted that the Xerox Grab-It site is completely separate from NH Medicaid. Trading Partners may use the separate secured website for submission and retrieval of files, or any secured FTP product that is compatible with MOVEit DMZ. See [MOVEit-Compatible FTP Applications](#).

Secure FTP Setup and Support

Secure FTP setup will usually occur during Trading Partner Enrollment. If the Trading Partner wishes to create a Secure FTP account, or requires additional support (i.e., account becomes locked or connectivity issues arise), the Trading Partner should contact the Xerox New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Note: Secure FTP setup is separate from Trading Partner Enrollment, but still coordinated through the Xerox New Hampshire Provider Relations Unit. The Provider Relations Unit may request additional information not obtained during Trading Partner Enrollment during Secure FTP setup.

Trading Partners set up for submission and/or retrieval of files via the secure FTP mechanism will receive connectivity details from the Provider Relations Unit once setup is complete. This information will include login credentials, policies concerning passwords, file retention, and basic information on site navigation.

MOVEit DMZ

MOVEit DMZ® is a software product that manages logins, folders, and data as an Internet-exposed secured landing zone. Only secured communications protocols may be used to access the DMZ. These include HTTPS, SFTP, and FTP/s. MOVEit DMZ also supports port number 22. Data is stored in encrypted format while residing on the DMZ.

There are two methods for accessing MOVEit DMZ:

1. Upload files through a secure website <https://grabit.acs-shc.com/>.
2. Send and receive files via a secure FTP client. MOVEit Freely® is a free secure FTP client available for download at <http://www.standardnetworks.com>.

MOVEit-Compatible FTP applications

MOVEit-Compatible FTP application	
HTTPS (HTTP over SSL) Clients	SSH2 SFTP and SCP2 Clients
<p>cURL (downloads only)</p> <ul style="list-style-type: none"> AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HPUX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows <p>Internet Explorer Web Browser</p> <ul style="list-style-type: none"> Macintosh, Windows <p>Firefox Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>MOVEit Central Windows Vista Business Ed., 2003, XP Professional, 2000 Server</p> <p>MOVEit Central API Java Class</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit Central API Windows COM Component</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit DMZ API Java Class</p> <ul style="list-style-type: none"> any OS with Java v.1.4 or higher <p>MOVEit DMZ API Windows COM Component</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, NT 4.0 <p>MOVEit Wizard ActiveX Plugin</p> <ul style="list-style-type: none"> Internet Explorer Windows <p>MOVEit Wizard Java Plugin</p> <ul style="list-style-type: none"> Firefox Linux and Windows; Mozilla Linux and Windows; Netscape Linux and Windows; Opera Linux and Windows; Safari OS X <p>MOVEit Xfer Java</p> <ul style="list-style-type: none"> Any OS with Java v.1.4 or higher <p>MOVEit Xfer Windows</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT <p>Mozilla Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>Netscape Navigator Web Browser</p>	<p>Cyberduck</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>Cyclone Commerce Interchange</p> <ul style="list-style-type: none"> Solaris <p>FileZilla</p> <ul style="list-style-type: none"> Windows <p>F-Secure SSH (including SCP2)</p> <ul style="list-style-type: none"> Solaris, UNIX, Windows <p>Fugu</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>IBM Ported Tools (OpenSSH)</p> <ul style="list-style-type: none"> z/OS <p>Ipswitch WS_FTP Pro</p> <ul style="list-style-type: none"> Windows <p>J2SSH</p> <ul style="list-style-type: none"> Java <p>MacSSH</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>Magnetk sftpdriive</p> <ul style="list-style-type: none"> Windows <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>NET::SFTP (uses Net::SSH::Perl)</p> <ul style="list-style-type: none"> Linux <p>OpenSSH for sftp</p> <ul style="list-style-type: none"> MVS; OS X v.10.3 or higher; Solaris; UNIX; Windows; z/OS v.1.4 or higher <p>PuTTY PSCAP and PSFTP</p> <ul style="list-style-type: none"> Windows, Windows NT for Alpha <p>Rbrowser</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>SouthRiver Technologies WebDrive</p> <ul style="list-style-type: none"> Windows <p>SSH FileSystem (SSHFS)</p> <ul style="list-style-type: none"> Unix (requires OpenSSH and FUSE) <p>SSH Secure Shell FTP</p>

MOVEit-Compatible FTP application	
<ul style="list-style-type: none"> Linux, Macintosh, Windows <p>Opera Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>Safari Web Browser</p> <ul style="list-style-type: none"> OS X 	<ul style="list-style-type: none"> Windows <p>SSH Tectia Client</p> <ul style="list-style-type: none"> AIX, HP-UX, Linux, Solaris, Windows <p>SSH Tectia Connector</p> <ul style="list-style-type: none"> Windows
<p>AS2 and AS3 (SSL) Clients</p> <p>Clients that are AS2 or AS3 certified by Drummond will be compatible with MOVEit DMZ, including:</p> <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server 	<p>Stairways Interarchy</p> <ul style="list-style-type: none"> OS X <p>Transmit</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>WinSCP (in SFTP mode)</p> <ul style="list-style-type: none"> Windows
<p>FTPS (FTP over SSL) Clients</p> <p>bTrade TDAccess</p> <ul style="list-style-type: none"> AIX, AS/400, HP-UX, Linux, MVS, Solaris, Windows <p>C-Kermit FTP</p> <ul style="list-style-type: none"> AIX, QNX, UNIX, VMS <p>Cleo LexiCom</p> <ul style="list-style-type: none"> AS/400, Linux, UNIX, Windows <p>cURL</p> <ul style="list-style-type: none"> AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HP-UX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows <p>FileZilla</p> <ul style="list-style-type: none"> Windows <p>GlobalSCAPE CuteFTP Pro</p> <ul style="list-style-type: none"> Windows <p>GLUB Secure FTP</p> <ul style="list-style-type: none"> Java <p>IBM z/OS Secure Sockets FTP</p> <ul style="list-style-type: none"> z/OS <p>IniCom FlashFXP (GUI v.3.0 or higher)</p> <ul style="list-style-type: none"> Windows <p>Ipswitch WS_FTP Pro (GUI v.7.0 or higher)</p> <ul style="list-style-type: none"> Windows <p>LFTP</p> <ul style="list-style-type: none"> AIX, MVS, Solaris, UNIX <p>MOVEit Buddy</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT 	<p>FTPS (FTP over SSL) Clients, Cont.</p> <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit Freely</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT <p>Netkit</p> <ul style="list-style-type: none"> Linux, Solaris, UNIX <p>Rhino Voyager FTP</p> <ul style="list-style-type: none"> Windows <p>Seagull Secure FTP Pro</p> <ul style="list-style-type: none"> Windows <p>SmartFTP</p> <ul style="list-style-type: none"> Windows <p>SouthRiver Technologies WebDrive</p> <ul style="list-style-type: none"> Windows <p>Stairways Interarchy</p> <ul style="list-style-type: none"> OS X <p>Sterling Commerce Connect:Direct Enterprise Command Line Client</p> <ul style="list-style-type: none"> UNIX, Windows <p>Surge SSLFTP</p> <ul style="list-style-type: none"> FreeBSD; Linux; Macintosh; Solaris; Windows <p>TrailBlazer ZMOD</p> <ul style="list-style-type: none"> OS/400 <p>Tumbleweed SecureTransport Clients</p> <ul style="list-style-type: none"> UNIX, Windows <p>/n software IP*Works SSL</p> <ul style="list-style-type: none"> Windows

Passwords

Login Credentials: In order to receive your authorized user login credentials, all Trading Partners, regardless of submission method, must be enrolled with New Hampshire Medicaid and approved as Trading Partners on the NH Health Enterprise MMIS. Login credentials include names/IDs and passwords that will be required for the submission of transactions to NH Medicaid.

Trading Partner ID: The Trading Partner ID links the Trading Partner to their transaction data and is the NH Health Enterprise MMIS' internal key to accessing their Trading Partner information. Please have this number available each time you contact the Xerox New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Secure FTP ID/Password: These are the login credentials for the Xerox Grab-It site. These allow FTP Trading Partners to access assigned folders for file submission or response retrieval. The Xerox New Hampshire Provider Relations Unit also uses this secure FTP ID to reference your Grab-It data submissions.

5 Contact Information

EDI Customer Service

The Xerox New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 A.M. to 5:00 P.M., EST, at the following numbers:

Toll Free: 1 (866) 291-1674

Local: (603) 223-4774

EDI Technical Assistance

The Xerox New Hampshire Provider Relations Unit assists users with questions about electronic submissions. The Xerox New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 A.M. to 5:00 P.M., EST, at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local). The Provider Relations Unit specializes in the following:

- Providing information on available services
- Creating user accounts for file submission for approved Trading Partners
- Verifying receipt of electronic transmissions
- Assisting Trading Partners experiencing transmission difficulties

Provider Services Number

The Xerox New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 A.M. to 5:00 P.M., EST, at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Applicable Website/E-mail

Please visit www.nhmmis.nh.gov for NH Medicaid Provider and Trading Partner services information, including Trading Partner enrollment information, FAQs, manuals and related documentation.

6 Control Segments/ Envelopes

ISA-IEA

Xerox EDI Solutions will create the Interchange Control Segments to validate the Interchange Envelope of each ASC X12 outbound file. The ISA table provides sender and receiver codes, authorization and delimiter information.

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Interchange Control Header (ISA)					
C.4	Envelope	ISA	05	Interchange ID Qualifier	ZZ
C.4	Envelope	ISA	06	Interchange Sender ID	026000618
C.5	Envelope	ISA	07	Interchange ID Qualifier	ZZ
C.5	Envelope	ISA	08	Interchange Receiver ID	Trading Partner ID assigned by New Hampshire Medicaid
C.6	Envelope	ISA	14	Acknowledgement requested	1

GS-GE

Xerox EDI Solutions have the ability to create single or multiple functional groups within an X12 file. Due to the fact that the Carriers for the 820 will only have one Trading Partner ID they will get one Functional Group daily (see frequency of files). Each functional Group must have its own unique sequence number.

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Functional Group Header (GS)					
C.7	Envelope	GS	02	Application Sender's Code	026000618
C.7	Envelope	GS	03	Application Receiver's Code	Trading Partner ID assigned by NH Medicaid

ST-SE

Xerox EDI Solutions creates a unique Transaction Set Control Number in the ST02. The ST02 value should match the SE02 value.

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Transaction Set Header (ST to SE)					
31	Functional Group	ST	02	Transaction Set Control Number	Refer to the X12 TR3 Guide
Transaction Set Trailer (SE)					
186	Functional Group	SE	02	Transaction Set Control Number	Refer to the X12 TR3 Guide

7 New Hampshire Medicaid Specific Business Rules and Limitations

Many of the data elements detailed in this Companion Guide reflect New Hampshire business requirements, but still meet the standard requirements in the ASC X12N Implementation Guide. Inclusion of a “business-required” data field, as defined by this Companion Guide, will aid in the delivery of a positive response from the NH Health Enterprise MMIS. For more information regarding NH Medicaid-specific billing requirements, consult the applicable NH Medicaid provider billing manual, which can be downloaded from the NH Medicaid website at: <http://nhmmis.nh.gov>.

Note on decimal/amount fields: Even though the X12N transaction defines Amount fields as having an 18-byte maximum, there is an additional HIPAA rule that limits all decimal fields to a maximum of 10 characters, including the two implied or reported decimal places. Accordingly, for all decimal or amount fields:

- “123456789012” is not an acceptable amount, because it is greater than 10 bytes.
- “12345678.90” is acceptable because the number of digits is not greater than 10; the decimal point itself is not limited by the rule.
- However, “1234567890” is not acceptable because the X12N engine assumes that a decimal point and succeeding zeroes are implied so that the actual number being communicated is “1234567890.00”, which is greater than 10 bytes.

For all fields not listed in these bullets, follow the guidelines in the ASC X12N Implementation Guides (TR3), available at <http://store.x12.org/store/healthcare-5010-consolidated-guides>.

8 Acknowledgements and/or Reports

Transmission Errors and Reports

The 820 X12 is an outbound transaction; therefore New Hampshire MMIS System would expect an Interchange Acknowledgement (TA1) and Implementation acknowledgement (999) from its Trading Partners for every transmission of enrollment X12 file within four (4) hours of the file transmission. All outbound EDI transactions are certified by EDIFECS Compliance Check validation engine, which provides accurate validation of HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and some Type 7 NH Trading Partner Specific) and therefore the carriers can expect error free X12 files from Xerox. In addition to Implementation and Interchange acknowledgement, Carriers are recommended to contact EDI support in case of failures or errors. The EDI Customer support is available Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at 1 (866) 291-1674 (toll-free) or (603) 223-4774 (local).

TA1 – To be sent when the whole file is rejected or there are syntactical issues.

999 – To be sent when there are full reject of the file, partial or if the MCO/Carrier will accept the file with errors.

9 Trading Partner Agreements

Prior to engaging in EDI with the New Hampshire MMIS Enterprise, prospective Trading Partners must complete a Trading Partner enrollment package, which includes a Trading Partner Signature Agreement Form that requires an original signature. Please follow all enrollment instructions and mail the signed Trading Partner Agreement Form to the Xerox NH Medicaid Fiscal Agent, along with any other required documents to complete the enrollment application process.

Please find all New Hampshire Provider/Trading Partner Enrollment information at:
<https://nhmmis.nh.gov/portals/wps/portal/ProviderEnrollment>

The mailing address is:

Xerox Provider Relations Unit
P. O. Box 2059
Concord, NH 03302-2059

Trading Partners

In simple terms, an EDI Trading Partner is defined as any provider or agent acting on behalf of the provider who transmits electronic transaction data to or receives electronic transaction data from a health plan.

Trading Partners are the Carriers that are servicing the growing Medicaid population. In this case the Carrier is the trading partner exchanging electronic transactions with NH MMIS and is also a "Provider" the entity being paid by NH MMIS.

10 Transaction Specific Information

This section contains data clarifications, including New Hampshire-specific data requirements. For additional guidance on the use of business rules, please see [Section 7 New Hampshire Medicaid Specific Business Rules and Limitations](#).

ASC X12N 820 Health Insurance Exchange Related Payments

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Interchange Control Header (ISA)					
C.4	Envelope	ISA	05	Interchange ID Qualifier	ZZ
C.4	Envelope	ISA	06	Interchange Sender ID	026000618
C.5	Envelope	ISA	07	Interchange ID Qualifier	ZZ
C.5	Envelope	ISA	08	Interchange Receiver ID	Trading Partner ID assigned by New Hampshire Medicaid
C.6	Envelope	ISA	14	Acknowledgement requested	1
Financial Information (BPR)					
37	N/A	BPR	04	Payment Method Code	Any of the following method of payments will be made. CHK ACH NON
Reassociation Trace Numbers (TRN) segment will be sent					
Exchange Assigned Qualified Health Plan Identifier (REF) segment will not be sent.					
Issuer Assigned Qualified Health Plan Identifier (REF) segment will not be sent.					
Exchange Assigned Employer Group Identifier (REF) segment will not be sent.					
Issuer Assigned Employer Group Identifier (REF) segment will not be sent.					

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
1000A – Payee Name					
46	1000A	N1	02	Name	Carrier's Name
47	1000A	N1	04	Identification Code	Carrier's Tax ID
1000B – Payer Name					
49	1000B	N1	02	Name	NH Medicaid
50	1000B	N1	04	Identification Code	026000618
Payer Business Contact Information (PER)					
95	1000A	PER	02	Name	Xerox State Healthcare, LLC
95	1000A	PER	03	Communication Number Qualifier	TE
95	1000A	PER	04	Communication Number	6032234774
96	1000A	PER	05	Communication Number Qualifier	TE
96	1000A	PER	06	Communication Number	8662911674
Loop 2000 – Remittance Information (ENT) Loop					
55	1000A	ENT	01	Assigned Number	It will begin with 1 and be incremented by one each time an ENT is used in the transaction.
Loop 2100 – Individual Name (NM1)					
57	2100	NM1	03	Name Last	Medicaid Member Last Name will always be sent. The Allowed values are A-Z, a-z, 0-9, ' ', '(space)', '- '.
57	2100	NM1	04	Name First	Medicaid Member First Name will always be sent. The Allowed values are A-Z, a-z, 0-9, ' ', '(space)', '- '.
57	2100	NM1	05	Name Middle	If available, it will be sent. It will always be a single character

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
57	2100	NM1	07	Name Suffix	If available it will be sent. Carriers can expect any of the following values I,II,III,IV,V,JR,MD,PHD,SR
58	2100	NM1	08	Identification Code Qualifier	C1 – Insured or Subscriber
58	2100	NM1	09	Identification Code	Member's Medicaid ID will be sent.
Loop 2100 – Exchange Assigned Qualified Health Plan Identifier (REF)					
59	2100	REF	01	Reference Identification Qualifier	38 – Master Policy Number
59	2100	REF	02	Reference Identification	HIOS Number will always be sent.
Loop 2100 – Issuer Assigned Qualified Health Plan Identifier (REF) segment will not be sent.					
Loop 2100 – Exchange Assigned Employer Group Identifier (REF) segment will not be sent.					
Loop 2100 – Issuer Assigned Employer Group Identifier (REF) segment will not be sent.					
Loop 2100 – Exchange Assigned Policy Identifier (REF)					
63	2100	REF	01	Reference Identification Qualifier	POL – Policy Number
63	2100	REF	02	Reference Identification	Member's Medicaid ID will be sent.
Loop 2100 – Issuer Assigned Policy Identifier (REF) segment will not be sent.					
Loop 2100 – Exchange Assigned APTC Contributor/Tax Payer Identifier (REF) segment will not be sent.					
Loop 2100 – Issuer Assigned APTC Contributor/Tax Payer Identifier (REF) segment will not be sent.					
Loop 2100 – Exchange Assigned Dependent Identifier (REF) Segment will not be sent.					
Loop 2100 – Issuer Assigned Dependent Identifier (REF) Segment will not be sent.					
Loop 2100 – Issuer Assigned Subscriber Identifier (REF) Segment will not be sent.					
Loop 2300 – Remittance Detail (RMR) Segment					

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
73	2300	RMR	02	Reference Identification	NH Medicaid can send 2 or more iterations depending on the payment information. PREM PREMADJ CSR CSRADJ MISC INTPREM BAL
73	2300	RMR	04	Monetary Amount	IF RMR02 is PREM – Premium Amount will be sent in RMR04. It will always be a positive number. If RMR02 is PREMADJ – Premium Adjustment Amount will be sent in RMR04. . It can be either positive or negative number. If RMR02 is CSR – CSR Amount will be sent in RMR04. It will always be a positive number. If RMR02 is CSRADJ –CSR Adjustment amount will be sent. It can be either positive or negative number. If RMR02 is MISC – Deductible Amount will be sent. It will always be a positive number. If RMR02 is "INTPREM" – Initial Premium represents the payouts that is made by NH MMIS to the Carrier. If RMR02 is "BAL" – BAL will be used to balance out the surplus amount, it will be listed in the last ENT Loop with RMR02 as BAL with positive number to make BPR02 Zero.
Loop 2300 – Exchange Report Document Control Number (REF) segment.					
74	2300	REF	01	Reference Identification Qualifier	"0N"
74	2300	REF	02	Reference Identification	"PAYMENTTRANSACTIONID"
75	2300	REF	03	Description	"RECEIVABLE RECOUPMENT " + Financial Control Number will be sent for Accounts Receivables, Recoupments.
Loop 2300 – Individual Coverage Period (DTM)					
76	2300	DTM	06	Date Time Period	It will contain the Date range for which the amount is paid.

Appendices

Implementation Checklist

Xerox does not offer an Implementation Checklist for our Trading Partner EDI services with the New Hampshire Medicaid. The Xerox New Hampshire Provider Relations Unit assists new Trading Partners with enrollment and testing, but a formal implementation checklist is not necessary.

Business Scenarios

In the event your specific EDI-related business scenario is not addressed in this guide or the other available NH Medicaid X12N Transaction Companion Guides, please contact the Xerox New Hampshire Provider Relations Unit to discuss your specific EDI-related business needs with NH Medicaid.

Transmission Examples

Please contact the Xerox New Hampshire Provider Relations Unit for any question regarding transmission examples.

Frequently Asked Questions

For current Provider and Trading Partner FAQs, please visit the following page:

<https://nhmmis.nh.gov/portals/wps/portal/ProviderFaq>

Change Summary

Version	Date	Description of Changes
1.0	07/01/2015	Initial Version
1.1	07/20/2015	1. Modified Section 4 "Naming of Files" Paragraph to provide correct 820 File name.
1.2	07/29/2015	Section 8: Included verbiage for Carriers to contact Xerox EDI Customer support in case of EDI File failures or errors.
1.3	06/24/2015	1. Introduced "NON in BPR04. 2. Introduced "INTPREM" and "BAL" in RMR02 Element. 3. Introduced Loop 2300 – REF Segment