



Provider Bulletin

New Hampshire Medicaid

07/29/2020

MEDICAID CARE MANAGEMENT PROGRAM ANNUAL OPEN ENROLLMENT

WHAT YOU NEED TO KNOW FOR NH MEDICAID CARE MANAGEMENT PROGRAM ANNUAL OPEN ENROLLMENT

For Medicaid Managed Care plan members:

- Open enrollment is August 1 through August 31, 2020.
- If a member chooses to change Health Plans during open enrollment, coverage by the new Plan is effective September 1, 2020.
- If a member chooses to stay with current Health Plan, no action is needed during open enrollment and coverage will continue with the current Plan.
- There are three Health Plans to choose from - AmeriHealth Caritas New Hampshire, NH Healthy Families, and Well Sense Health Plan.

If Medicaid Managed Care plan members have questions or would like more information, contact the Medicaid Service Center (NH Only) at 1-888-901-4999 (TDD Access: 1-800-735-2964), Monday through Friday, 8:00 a.m. to 4:00 p.m. ET.

MCM Open Enrollment Materials: <https://www.dhhs.nh.gov/ombp/caremgmt/index.htm>

Thank you,
NH Medicaid Provider Relations