



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

New Hampshire Medicaid Program

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**To:** NH Medicaid EVV Providers  
**From:** NH Division of Medicaid Services  
**Date:** February 1, 2024  
**Subject:** Mandatory Electronic Visit Verification Implementation Effective 3/18/2024

Mandatory Electronic Visit Verification (EVV) is being implemented on 3/18/2024. Electronic Visit Verification for New Hampshire Medicaid will be submitted through NH Authenticare. All providers who provide EVV Services will be required to sign up for training in order to obtain credentials for NH Authenticare. Please refer to the EVV website for additional information: [Electronic Visit Verification | New Hampshire Department of Health and Human Services \(nh.gov\)](https://www.nh.gov/evv)

Providers will need to identify who the Provider Administrator will be as they are the first to log into the NH Authenticare system. Please identify who your Provider Administrator will be and they will be responsible for adding other agency users.

If there are questions relating to EVV please email [evv@dhhs.nh.gov](mailto:evv@dhhs.nh.gov).

If there are any questions on this notice, please contact the Provider Relations Unit at (603) 223-4774 or (866) 291-1674.

Thank you,

NH Medicaid Provider Relations