



Provider Bulletin

New Hampshire Medicaid

March 22, 2022

PAYMENT ERROR RATE MEASUREMENT (PERM) PROVIDER EDUCATION WEBINAR

The PERM Audit is designed to measure improper payments in the Medicaid and CHIP programs, as required by the Improper Payments Information Act (IPIA) of 2002 (amended in 2010 by the Improper Payments Elimination and Recovery Improvement Act or IPERA, and the Improper Payments Elimination and Recovery Improvement Act of 2012 IPERIA). The improper payment rates are based on reviews of the Fee-for-Service (FFS), managed care, and eligibility components of Medicaid and CHIP in the year under review

The CMSPERM program is excited to present the Medicaid and Children's Health Insurance Program (CHIP) Provider Education Webinars.

Topics:

- PERM process overview and timelines.
- Provider responsibilities during a PERM review.
- Reminders, frequent mistakes, and best practices.
- Electronic Submission of Medical Documentation.

PERM will be holding three sessions of the Webinar.

- 1) Tuesday 4/12, 1pm-2pm
- 2) Wednesday 4/13, 3pm-4pm
- 3) Thursday 4/14, 3pm-4pm

** Please note all three webinars will consist of the same information, covering the topics outlined on the left.*

How to Sign Up for the Education Webinar

To Register: Click on the link

https://cms.zoomgov.com/webinar/register/WN_zhpBrzv3Se63X2XzzS3YJQ

(Registration closes April 10, 2022 at 5 p.m. ET.)

The webinar sessions will be recorded and one of the sessions will be uploaded to the PERM website for future reference or if you cannot make any of the sessions.

New Hampshire Medicaid Program strongly suggests all providers that submit claims to the NH MMIS attend one of the Webinars.

Questions - Providers that have questions following the webinars or throughout the PERM audit can send them to the PERM Contractor's email address at PERMRC_Providerinquiries@nciinc.com.

For more information about PERM:

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Improper-Payment-Measurement-Programs/PERM>