

New Hampshire MMIS

Companion Guide to the 005010X220A1 Benefit Enrollment and Maintenance (834)

Xerox EDI Solutions
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Preface

This Companion Guide to the v5010 ASC X12N Implementation Guides - Technical Report Type 3 (TR3) and associated errata adopted under Health Insurance Portability and Accountability Act (HIPAA) clarifies and specifies the data content when exchanging electronically with the New Hampshire Medicaid Management Information System (MMIS). Transmissions based on this Companion Guide, used in tandem with the v5010 ASC X12N Implementation Guides (TR3) and CCIIO Companion guide, and are compliant with both ASC X12N syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides (TR3) adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides (TR3).

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1 Introduction

This 834 Companion Guide is intended for Trading Partner use in conjunction with the ASC X12N 834 National Electronic Data Interchange Transaction Set Implementation Guide. The ASC X12N Implementation Guide can be accessed at <http://store.x12.org/store/healthcare-5010-consolidated-guides>.

This Companion Guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with the New Hampshire MMIS and specifies data clarification where applicable. [Section 10 Transaction Specific Information](#) contains provider data clarifications for fields and values that have changed.

Transaction specific data will be detailed using a table with the following information included (if applicable):

- TR3 Page
- Loop
- Segment
- Data Element
- Industry Name
- Comments

Scope

This Companion Guide is intended for use by New Hampshire Medicaid Trading Partners for the retrieval of the X12N 834 transactions from Xerox. This Companion Guide is to be used in conjunction with the 834 Implementation Guide and TR3. Xerox is the Fiscal Agent for New Hampshire Department of Health and Human Services (DHHS). Xerox will accept and process X12N transactions on behalf of New Hampshire Medicaid.

Xerox provides connectivity for the flow of medical information and data between medical providers, facilities, vendors, claim payment agencies, clearinghouses and the front-end Online Transaction Processor (OLTP). Beyond the receipt and delivery of this data, Xerox EDI Solutions provides translation to and from ASC X12N standard formats.

Please refer to [Section 4 Connectivity with the New Hampshire MMIS](#) for more information regarding transmission methods.

Overview

This Companion Guide is divided into 10 Sections. Each section will describe the process or requirement that each Trading Partner must complete to submit and receive X12N transactions for New Hampshire Medicaid.

Each section will detail the steps Trading Partners will be required to complete to successfully transmit data to and from the New Hampshire Medicaid MMIS.

This Companion Guide will provide contact information for obtaining assistance from the NH Medicaid MMIS. In addition, it will address data clarifications, including NH Medicaid-specific data requirements.

References

This document serves as a companion to the ASC X12N Implementation Guides (TR3) as adopted under HIPAA. These can be accessed at <http://store.x12.org/store/healthcare-5010-consolidated-guides>.

Additional Information

For more information on NH Medicaid EDI services for providers, including provider enrollment and claim transaction information, please visit: <http://nhmmis.nh.gov>.

2 Getting Started

Working with New Hampshire Medicaid

We provide availability for transaction transmission and download retrieval 24 hours a day, seven days a week. This availability is subject to scheduled downtime. It is operational policy to schedule preventative maintenance periods on weekends or after 9:00 p.m. Eastern Standard Time. Xerox EDI Solutions notifies the New Hampshire Medicaid Trading Partners of outages or scheduled maintenance periods.

Currently, the system maintenance window is Sunday 12:01 a.m. to 12:00 p.m. Eastern Standard Time (EST). In the event of unscheduled downtime, Xerox EDI Solutions will notify the New Hampshire Medicaid Trading Partners via notifications and/or web portal banner messages, and will work to resolve the outage as expeditiously as possible.

For any non-routine downtime planned for the MMIS system, a notification message will be displayed in advance on the login screen (shown below) from the MMIS web portal to the providers.

The screenshot displays the 'New Hampshire MMIS Health Enterprise Portal' interface. At the top right, the date 'Aug 12, 2014' is shown. The main navigation bar includes 'Home', 'Program', 'Member', 'Provider', 'Documentation', and 'Directories'. A 'Quick Links' sidebar on the left lists 'Enrollment', 'Provider Manuals', 'Benefits Overview', 'Provider FAQ', 'Billing Manuals', 'Messages and Announcements', and 'News'. The 'News' section contains a red notification: 'NH MMIS has established a maintenance window from 12:01 A.M. to 12:00 P.M. every Sunday to apply scheduled system upgrades. During the maintenance window, the system may not be accessible.' The main content area is titled 'Provider' and contains a welcome message: 'The ACS Health Enterprise Portal is a state-of-the-art electronic health care administration system that gives patients, doctors, pharmacists and other users easy, secure and efficient access to health care information.' To the right is a 'Provider Login' form with fields for 'User ID' and 'Password', and buttons for 'Login' and 'Reset'. A red banner at the bottom of the login form states: 'The NH MMIS system will be unavailable between 08/19/2014 02:00 AM and 08/19/2014 04:00 AM for maintenance activities.' The footer contains copyright information: '©2014 Xerox State Healthcare LLC. All Rights Reserved.' and links for 'Privacy Policy', 'Site Map', 'Terms of Use', 'Browser Requirements', and 'Accessibility Compliance'.

Trading Partner Registration

All entities that send electronic transactions to Xerox EDI for processing and retrieve reports and responses must enroll as EDI Trading Partners. The completed Trading Partner enrollment application provides the Xerox New Hampshire Provider Relations Unit the information necessary to assign a Login Name, Login ID, and Trading Partner ID, which are required to send or retrieve electronic transactions. The Trading Partner enrollment application is available on the NH Medicaid website at <http://nhmmis.nh.gov>. Click on 'Enrollment' in the Quick Links box to navigate

to the Trading Partner enrollment application. For your convenience, the direct URL to the provider enrollment page is as follows:

<https://nhmmis.nh.gov/portals/wps/portal/ProviderEnrollment>

Certification and Testing Overview

Xerox X12N transaction code sets are certified by EDIFECS Ramp Management Compliance Check engine, which provides accurate validation of HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and some Type 7 NH Trading Partner Specific). Xerox EDI Solutions requires transaction testing with all enrolling Trading Partners for NH Medicaid. Once a Trading Partner has successfully enrolled for NH Medicaid and has communicated with a Xerox Business Analyst, the Trading Partner may begin the testing process. Trading Partners will be required to participate in EDIFECS Ramp Management testing.

3 Testing with the New Hampshire MMIS

Before submitting 834 Effectuation Instruction production files through Xerox EDI Solutions, the Trading Partner must submit two valid test files. If the Trading Partner has received a test status of “Passed,” then the Xerox Business Analyst will contact the Trading Partner and update the Trading Partner status to production.

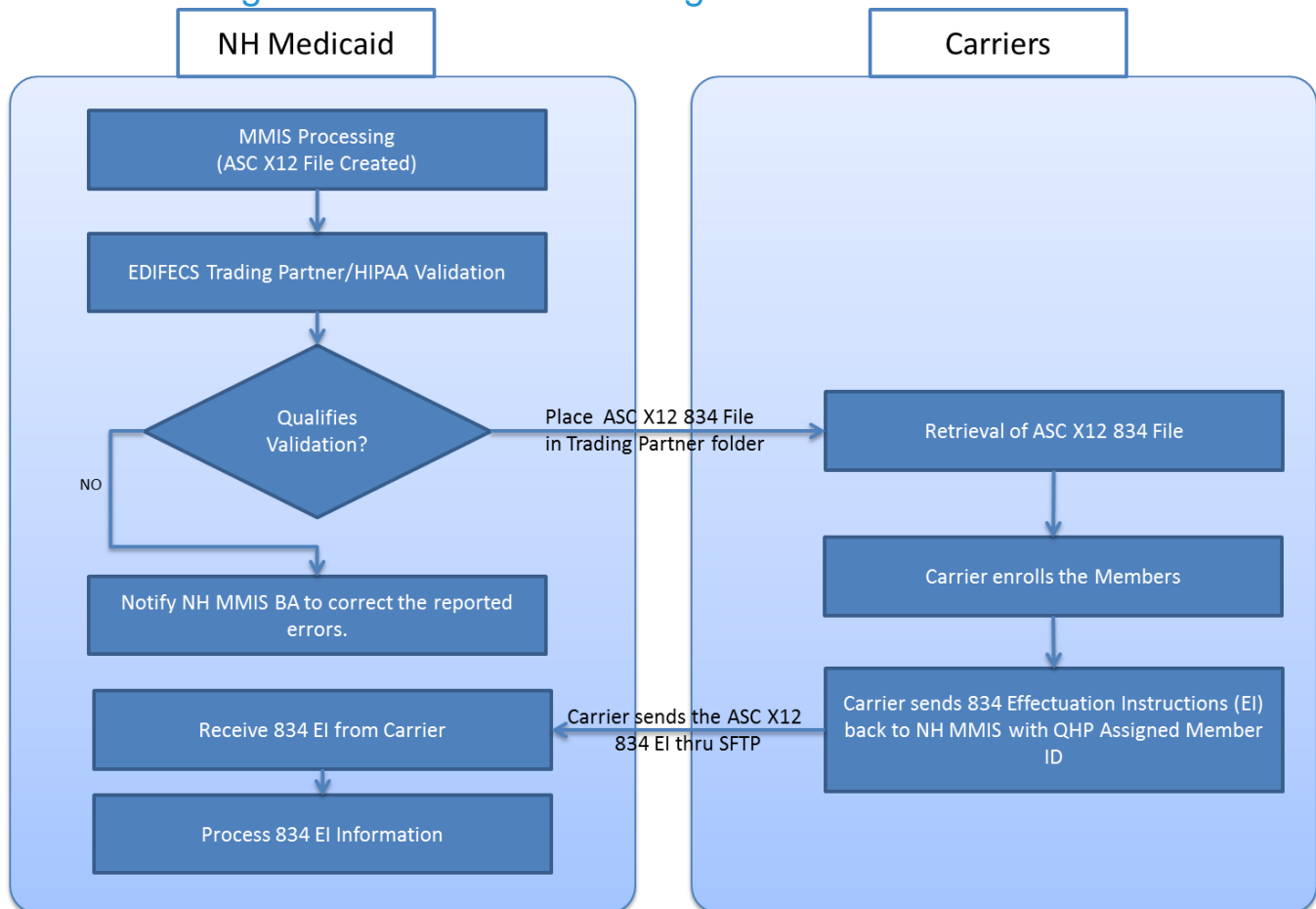
These tests verify a Trading Partner’s ability to submit a X12N 834 Confirmation transaction containing valid data in the required format. Trading Partners are encouraged to include a minimum of 10 unique transactions per test file to ensure more comprehensive testing. New Hampshire Medicaid-supported inbound transaction types are X12N 270, X12N 276, X12N 278, X12N 837P, X12N 837I, X12N 834 Effectuation Instructions (EI) and X12N 837D. Changes to the X12N formats may require additional testing.

Should Trading Partners receive a test status of “Failed,” then Trading Partners should review the errors using the EDIFECs Error Report within EDIFECs Ramp Management, correct and resubmit their test file until the file receives a status of “Passed.” If Trading Partners require further assistance with EDIFECs Ramp Management and/or assistance resolving errors, please contact the assigned Xerox EDI Business Analyst by email at NHMMISEDI@xerox.com.

4 Connectivity with the New Hampshire MMIS

Process Flows

Editing and Validation Flow Diagram



Legend:

1. **MMIS Processing:** MMIS will create the 834 file in accordance with the ASC X12 Technical Report Type 3 standards, with NH specific rules applied.
2. **EDIFICS Transaction Manager Processing:** The EDIFICS Transaction Management tool will certify that the 834 file passes Trading Partner verification. The Transaction Manager will also provide validation of the HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, Type 3 Balancing, Type 4 Situation Testing and Type 7 NH Trading Partner Specific edits). In the case that the Transaction Manager finds errors in the Trading Partner verification or the HIPAA transaction validation, a NH EDI Specialist will be notified for review and correction of the file.
3. **Trading Partner Retrieval of ASC X12 834 File:** The file is available for retrieval by the Trading Partner in the manner agreed on with NH Medicaid.
4. **Receive 834 EI from Carrier:** The QHP assigned Member ID is received in 834 Effectuation Instruction (EI) transaction and will be stored in MMIS System.

Transmission Administration Procedures

New Hampshire Medicaid will create the 834 file in accordance with the ASC X12 Technical Report Type 3 standards and NH-specific rules will be applied. The EDIFICS Transaction Management (TM) will certify that the 834 file created passes Trading Partner verification. The Transaction Manager will also provide validation of the HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax). Xerox will strive for Level 3 Balancing and Level 4 Situation Testing, but due to the transient nature of clients and data that is often missing we will provide a report to the carriers with the issues during testing phase and an agreed upon Edit Type will be set for validation. In the case that the Transaction Manager finds errors in the Trading Partner verification or the HIPAA transaction validation, a NH EDI Specialist will be notified for review and correction of the file. The file is available for retrieval by the Trading Partner in the manner agreed on with NH Medicaid. The method used is noted in the Trading Partner Enrollment application. The methods available to the Trading Partner are available via download from the Managed File Transfer process (Secure FTP). More information on file retrieval options is available within [Communication Protocol Specifications](#).

Frequency of Files:

NH MMIS will deliver files from Monday through Friday or Tuesday through Saturday except state holidays between 00:01 a.m. to 5:00 a.m. Eastern Time depending upon the completion of enrollment operational activities. Files should be processed in the order they were intended for ie, the order they were sent. Xerox would fix the file and resend, not combine with the next day's file.

Naming of the Files:

Xerox will name its outbound X12s using the below file naming standards.

- 834 Daily** - <TrackingId>_<Timestamp>_834Daily_native.dat.
- 834 Monthly** - <TrackingId>_<Timestamp>_834Reconciliation_native.dat
- 834 EI 999** - <TrackingId>_B_<OriginalFilename>_999Native.dat
- 834 EI TA1** - <TrackingId>_B_<OriginalFilename>_TA1Native.dat

The Tracking ID is a 15 digit unique ID followed by a timestamp in CCYYMMDDHHMMSS format.

The incoming 834 effectuation instructions transactions file name must *not* contain any spaces. It is recommended to have a file name containing date, time and a unique sequence number to identify the file during issue resolution process. The file name can be up to 100 characters long.

If you have questions or require assistance with your TA1 or X12 999 please contact your Xerox Fiscal Agent EDI Business Analyst at NHMMISEDI@xerox.com. Please include your Trading Partner ID and telephone number in your email. See [Section 8](#) for details around the 999 and TA1.

Re-Transmission Procedures

Transmission/Production Issues

When file transmission or technical production issues occur that may require the re-submission of files, please contact the Xerox New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Please have the following information available when calling the Xerox New Hampshire Provider Relations Unit regarding transmission and production issues.

- Trading Partner ID
- Secure FTP ID

Communication Protocol Specifications

NH Medicaid Trading Partners can submit X12N files and download files such as the X12N 835, X12N 277CA, TA1, and X12C 999 via Secure FTP.

Secure FTP

Secure FTP is an appropriate alternative to the New Hampshire web portal for large volume Trading Partners (i.e., files in excess of 10MB each). For submitting and retrieving files via Secure FTP, access to the Xerox Grab-It site (powered by MOVEit DMZ®) is available free of charge to Trading Partners. It should be noted that the Xerox Grab-It site is completely separate from NH Medicaid. Trading Partners may use the separate secured website for submission and retrieval of files, or any secured FTP product that is compatible with MOVEit DMZ. See [MOVEit-Compatible FTP Applications](#).

Secure FTP Setup and Support

Secure FTP setup will usually occur during Trading Partner Enrollment. If the Trading Partner wishes to create a Secure FTP account, or requires additional support (i.e., account becomes locked or connectivity issues arise), the Trading Partner should contact the Xerox New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Note: Secure FTP setup is separate from Trading Partner Enrollment, but still coordinated through the Xerox New Hampshire Provider Relations Unit. The Provider Relations Unit may request additional information not obtained during Trading Partner Enrollment during Secure FTP setup.

Trading Partners set up for submission and/or retrieval of files via the secure FTP mechanism will receive connectivity details from the Provider Relations Unit once setup is complete. This

information will include login credentials, policies concerning passwords, file retention, and basic information on site navigation.

MOVEit DMZ

MOVEit DMZ® is a software product that manages logins, folders, and data as an Internet-exposed secured landing zone. Only secured communications protocols may be used to access the DMZ. These include HTTPS, SFTP, and FTP/s. MOVEit DMZ also supports port number 22. Data is stored in encrypted format while residing on the DMZ.

There are two methods for accessing MOVEit DMZ:

1. Upload files through a secure website <https://grabit.acs-shc.com/>.
2. Send and receive files via a secure FTP client. MOVEit Freely® is a free secure FTP client available for download at <http://www.standardnetworks.com>.

MOVEit-Compatible FTP applications

MOVEit-Compatible FTP application	
HTTPS (HTTP over SSL) Clients	SSH2 SFTP and SCP2 Clients
<p>cURL (downloads only)</p> <ul style="list-style-type: none"> AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HPUX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows <p>Internet Explorer Web Browser</p> <ul style="list-style-type: none"> Macintosh, Windows <p>Firefox Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>MOVEit Central Windows Vista Business Ed., 2003, XP Professional, 2000 Server</p> <p>MOVEit Central API Java Class</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit Central API Windows COM Component</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>MOVEit DMZ API Java Class</p> <ul style="list-style-type: none"> any OS with Java v.1.4 or higher <p>MOVEit DMZ API Windows COM Component</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, NT 4.0 <p>MOVEit Wizard ActiveX Plugin</p> <ul style="list-style-type: none"> Internet Explorer Windows <p>MOVEit Wizard Java Plugin</p> <ul style="list-style-type: none"> Firefox Linux and Windows; Mozilla Linux and Windows; Netscape Linux and Windows; Opera Linux and Windows; Safari OS X <p>MOVEit Xfer Java</p> <ul style="list-style-type: none"> Any OS with Java v.1.4 or higher <p>MOVEit Xfer Windows</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT <p>Mozilla Web Browser</p> <ul style="list-style-type: none"> any supported OS <p>Netscape Navigator Web Browser</p>	<p>Cyberduck</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>Cyclone Commerce Interchange</p> <ul style="list-style-type: none"> Solaris <p>FileZilla</p> <ul style="list-style-type: none"> Windows <p>F-Secure SSH (including SCP2)</p> <ul style="list-style-type: none"> Solaris, UNIX, Windows <p>Fugu</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>IBM Ported Tools (OpenSSH)</p> <ul style="list-style-type: none"> z/OS <p>Ipswitch WS_FTP Pro</p> <ul style="list-style-type: none"> Windows <p>J2SSH</p> <ul style="list-style-type: none"> Java <p>MacSSH</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>Magnetk sftpdriive</p> <ul style="list-style-type: none"> Windows <p>MOVEit Central</p> <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server <p>NET::SFTP (uses Net::SSH::Perl)</p> <ul style="list-style-type: none"> Linux <p>OpenSSH for sftp</p> <ul style="list-style-type: none"> MVS; OS X v.10.3 or higher; Solaris; UNIX; Windows; z/OS v.1.4 or higher <p>PuTTY PSCAP and PSFTP</p> <ul style="list-style-type: none"> Windows, Windows NT for Alpha <p>Rbrowser</p> <ul style="list-style-type: none"> OS X v.10.3 or higher <p>SouthRiver Technologies WebDrive</p> <ul style="list-style-type: none"> Windows <p>SSH FileSystem (SSHFS)</p> <ul style="list-style-type: none"> Unix (requires OpenSSH and FUSE) <p>SSH Secure Shell FTP</p>

MOVEit-Compatible FTP application	
<ul style="list-style-type: none"> Linux, Macintosh, Windows 	<ul style="list-style-type: none"> Windows
Opera Web Browser <ul style="list-style-type: none"> any supported OS 	SSH Tectia Client <ul style="list-style-type: none"> AIX, HP-UX, Linux, Solaris, Windows
Safari Web Browser <ul style="list-style-type: none"> OS X 	SSH Tectia Connector <ul style="list-style-type: none"> Windows
AS2 and AS3 (SSL) Clients	Stairways Interarchy <ul style="list-style-type: none"> OS X
<p>Clients that are AS2 or AS3 certified by Drummond will be compatible with MOVEit DMZ, including:</p> MOVEit Central <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server 	Transmit <ul style="list-style-type: none"> OS X v.10.3 or higher WinSCP (in SFTP mode) <ul style="list-style-type: none"> Windows
FTPS (FTP over SSL) Clients	FTPS (FTP over SSL) Clients, Cont.
bTrade TDAccess <ul style="list-style-type: none"> AIX, AS/400, HP-UX, Linux, MVS, Solaris, Windows 	MOVEit Central <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP Professional, 2000 Server
C-Kermit FTP <ul style="list-style-type: none"> AIX, QNX, UNIX, VMS 	MOVEit Freely <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT
Cleo LexiCom <ul style="list-style-type: none"> AS/400, Linux, UNIX, Windows 	Netkit <ul style="list-style-type: none"> Linux, Solaris, UNIX
cURL <ul style="list-style-type: none"> AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HPUX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows 	Rhino Voyager FTP <ul style="list-style-type: none"> Windows
FileZilla <ul style="list-style-type: none"> Windows 	Seagull Secure FTP Pro <ul style="list-style-type: none"> Windows
GlobalSCAPE CuteFTP Pro <ul style="list-style-type: none"> Windows 	SmartFTP <ul style="list-style-type: none"> Windows
GLUB Secure FTP <ul style="list-style-type: none"> Java 	SouthRiver Technologies WebDrive <ul style="list-style-type: none"> Windows
IBM z/OS Secure Sockets FTP <ul style="list-style-type: none"> z/OS 	Stairways Interarchy <ul style="list-style-type: none"> OS X
IniCom FlashFXP (GUI v.3.0 or higher) <ul style="list-style-type: none"> Windows 	Sterling Commerce Connect:Direct Enterprise Command Line Client <ul style="list-style-type: none"> UNIX, Windows
Ipswitch WS_FTP Pro (GUI v.7.0 or higher) <ul style="list-style-type: none"> Windows 	Surge SSLFTP <ul style="list-style-type: none"> FreeBSD; Linux; Macintosh; Solaris; Windows
LFTP <ul style="list-style-type: none"> AIX, MVS, Solaris, UNIX 	TrailBlazer ZMOD <ul style="list-style-type: none"> OS/400
MOVEit Buddy <ul style="list-style-type: none"> Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT 	Tumbleweed SecureTransport Clients <ul style="list-style-type: none"> UNIX, Windows
	/n software IP*Works SSL <ul style="list-style-type: none"> Windows

Passwords

Login Credentials: In order to receive your authorized user login credentials, all Trading Partners, regardless of submission method, must be enrolled with New Hampshire Medicaid and approved as Trading Partners on the NH Health Enterprise MMIS. Log in credentials include names/IDs and passwords that will be required for the submission of transactions to NH Medicaid.

Trading Partner ID: The Trading Partner ID links the Trading Partner to their transaction data and is the NH Health Enterprise MMIS' internal key to accessing their Trading Partner information. Please have this number available each time you contact the Xerox New Hampshire Provider Relations Unit at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Secure FTP ID/Password: These are the login credentials for the Xerox Grab-It site. These allow FTP Trading Partners to access assigned folders for file submission or response retrieval. The Xerox New Hampshire Provider Relations Unit also uses this secure FTP ID to reference your Grab-It data submissions.

5 Contact Information

EDI Customer Service

The Xerox New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at the following numbers:

Toll Free: 1 (866) 291-1674

Local: (603) 223-4774

EDI Technical Assistance

The Xerox New Hampshire Provider Relations Unit assists users with questions about electronic submissions. The Xerox New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at **(866) 291-1674** (toll-free) or **(603) 223-4774** (local). The Provider Relations Unit specializes in the following:

- Providing information on available services
- Creating user accounts for file submission for approved Trading Partners
- Verifying receipt of electronic transmissions
- Assisting Trading Partners experiencing transmission difficulties

Provider Services Number

The Xerox New Hampshire Provider Relations Unit is available to all NH Medicaid Trading Partners, Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at **1 (866) 291-1674** (toll-free) or **(603) 223-4774** (local).

Applicable Website/E-mail

Please visit www.nhmmis.nh.gov for NH Medicaid Provider and Trading Partner services information, including Trading Partner enrollment information, FAQs, manuals and related documentation.

6 Control Segments/ Envelopes

ISA-IEA

Xerox EDI Solutions will create the Interchange Control Segments to validate the Interchange Envelope of each ASC X12 outbound file. The ISA table provides sender and receiver codes, authorization and delimiter information.

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Interchange Control Header (ISA)					
C.4	Envelope	ISA	05	Interchange ID Qualifier	ZZ
C.4	Envelope	ISA	06	Interchange Sender ID	026000618
C.5	Envelope	ISA	07	Interchange ID Qualifier	ZZ
C.5	Envelope	ISA	08	Interchange Receiver ID	Trading Partner ID assigned by New Hampshire Medicaid
C.6	Envelope	ISA	14	Acknowledgement requested	1

GS-GE

Xerox EDI Solutions have the ability to create single or multiple functional groups within an X12 file. Due to the fact that the Carriers for the 834 will only have one Trading Partner ID they will get one Functional Group daily (see frequency of files). Each functional Group must have its own unique sequence number.

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Functional Group Header (GS)					
C.7	Envelope	GS	02	Application Sender's Code	026000618
C.7	Envelope	GS	03	Application Receiver's Code	Trading Partner ID assigned by NH Medicaid

ST-SE

Xerox EDI Solutions creates a unique Transaction Set Control Number in the ST02. The ST02 value should match the SE02 value. Should a file contain multiple ST to SE Transaction Sets, each transaction set control number may not be duplicated within the same interchange (ISA to IEA). An ST to SE will be created for each Member enrollment. This will facilitate the ability to reject some enrollments if they are not valid.

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Transaction Set Header (ST to SE)					
31	Functional Group	ST	02	Transaction Set Control Number	Refer to the X12 TR3 Guide
Transaction Set Trailer (SE)					
186	Functional Group	SE	02	Transaction Set Control Number	Refer to the X12 TR3 Guide

7 New Hampshire Medicaid Specific Business Rules and Limitations

Many of the data elements detailed in this Companion Guide reflect New Hampshire business requirements, but still meet the standard requirements in the ASC X12N Implementation Guide. Inclusion of a “business-required” data field, as defined by this Companion Guide, will aid in the delivery of a positive response from the NH Health Enterprise MMIS. For more information regarding NH Medicaid-specific billing requirements, consult the applicable NH Medicaid provider billing manual, which can be downloaded from the NH Medicaid website at: <http://nhmmis.nh.gov>.

Note on decimal/amount fields: Even though the X12N transaction defines Amount fields as having an 18-byte maximum, there is an additional HIPAA rule that limits all decimal fields to a maximum of 10 characters, including the two implied or reported decimal places. Accordingly, for all decimal or amount fields:

- “123456789012” is not an acceptable amount, because it is greater than 10 bytes.
- “12345678.90” is acceptable because the number of digits is not greater than 10; the decimal point itself is not limited by the rule.
- However, “1234567890” is not acceptable because the X12N engine assumes that a decimal point and succeeding zeroes are implied so that the actual number being communicated is “1234567890.00”, which is greater than 10 bytes.

For all fields not listed in these bullets, follow the guidelines in the ASC X12N Implementation Guides (TR3), available at: <http://store.x12.org/store/healthcare-5010-consolidated-guides>.

8 Acknowledgements and/or Reports

Transmission Errors and Reports

The 834 (Daily and Monthly Files) is an outbound transaction, therefore New Hampshire MMIS System would expect an Interchange Acknowledgement (TA1) and Implementation acknowledgement (999) from its Trading Partners for every transmission of enrollment X12 file within four (4) hours of the file transmission. All outbound EDI transactions are certified by EDIFECS Compliance Check validation engine, which provides accurate validation of HIPAA transactions (Type 1 EDI Syntax, Type 2 HIPAA Syntax, and some Type 7 NH Trading Partner Specific) and therefore the carriers can expect error free X12 files from Xerox. In addition to Implementation and Interchange acknowledgement, Carriers are recommended to contact EDI support in case of failures or errors. The EDI Customer support is available Monday through Friday from 8:00 a.m. to 5:00 p.m., Eastern Standard Time, at 1 (866) 291-1674 (toll-free) or (603) 223-4774 (local).

TA1 – To be sent when the whole file is rejected or there are syntactical issues.

999 – To be sent when there are full reject of the file, partial or if the MCO will accept the file with errors.

For 834 Effectuation Instruction transactions received from trading partners, the MMIS system will generate acceptance/rejection reports within 24 hours upon receipt of the X12 834 Effectuation Instruction. The generation of acceptance/rejection reports is reliant on the type of error, and the level where the error occurs. Depending on the error level, the result may be the rejection of an entire file or a single transaction.

Transmission Errors

Transmission errors can occur when there are errors in the ISA segment. The ISA is part of the Interchange Control. A transmission error will occur when the ISA exceeds the fixed length defined by the TR3 Guide. This will result in the file being unrecognized X12 data by the validation engine. When the file is unable to be recognized, an audit report will be generated and posted to the Trading Partner mailbox. If the Trading Partner is unable to be identified in either the ISA or GS, the audit report will still generate and post to a mailbox created for the Trading Partner ID found in the inbound file. The Trading Partner should use the audit report to correct and resubmit their X12 file.

- Leading spaces before the start of the data makes the file unrecognizable. Compliance Check expects “ISA” in the first three spaces.

EDIFECs Audit Report

Data With Error Report

Executed: Thursday, October 04, 2012 09:41:54 PM (GMT)
 Application: EDIFECs/EDI Server Profiles/Enterprise_Maintenance/Preprocessing/Platform: 05%080-2765-4e90-9169-e68f4716913

Powered by Editecs

This report shows the results of a submitted data file validated against corresponding guidelines. If there are errors, you must fix the application that created the data file and then generate and submit a new data file.

Report Summary
Total Errors: 1 Total Warnings: 0 Total Informations: 0

Data				
Entire Document start				
Errors at Entire Document level: Errors: 1 Warnings: 0 Informations: 0		Interchange Received: 1 Interchange Accepted: 0		
#	Error ID	Error Message	Severity	Guideline Properties
1	0x2010003	Business Message: Parser error - No matching parser schema was found. The data starting at position 0 is not recognized as a valid data transmission.	Normal	(N/A)
1 Interchange start				
Errors at Interchange level: Errors: 1 Warnings: 0 Informations: 0		Sender ID: NR8100002 Receiver ID: 020000618 Control Number: 800000003 Date: 120330	Sender Qualifier: ZZ Receiver Qualifier: ZZ Version: 0001 Time: 0900	

Report Inventory

The three acceptance/rejection reports are:

- TA1 Interchange Acknowledgement
- X12C 999 Implementation Acknowledgement
- EDIFECs Error Report

TA1 Interchange Acknowledgement Rejection Report

The ISA and GS segments contain the header and footer information within the Interchange (ISA-IEA) and Functional Group (GS-GE) envelopes. Some ISA-IEA and GS-GE problems will result in the entire submission being rejected. A TA1 will be delivered to the Trading Partner mailbox. If the Trading Partner relationship does not exist (a missing or invalid Trading Partner ID) a TA1 will be generated because the relationship does not exist within the NH Medicaid Trading Partner Management Database (TPMS). A report of the TA1 will be generated daily and delivered to the Xerox Provider Relations Unit and the EDI Business Analyst for additional review. For additional information regarding the TA1, please refer to the ASC X12C 999 (v005010X231A1TR3) Implementation Guide.

The TA1 Interchange Acknowledgement Report may result from various sources:

- The submitted file is not recognized as an X12N file due to file corruption or data errors in the ISA-IEA or GS-GE envelopes.
- The submitted file has errors that would prevent the translation engine from uniquely identifying the file, transaction type, or submitter.
- The Trading Partner identified in GS02 is not recognized, or is not authorized to submit test or production files of that transaction type.
- The ISA01 contains a value other than 00 or 03.

Interchange-Level Errors and the TA1 Rejection Report

Envelope problems that make it impossible to identify the ISA-IEA envelope will result in a TA1 Interchange Acknowledgement rejection of the entire submission.

Functional Group Level Errors and the TA1 Rejection Report

When the ISA-IEA and GS-GE envelopes are identifiable, but the Trading Partner is not authorized for the transaction, the entire submission is rejected with a TA1.

X12C 999 Implementation Acknowledgment

If the file, envelope, and submitter are recognized, the file is passed through Compliance Check to determine the syntactical validity of the X12N submission. An X12C 999 Implementation Acknowledgement will be generated for all files that receive an accepted TA1. If errors are found, a rejected or partial X12C 999 will be generated. If errors are not found, an X12C 999 will be generated with an accepted acknowledgment. If the Trading Partner receives a rejected or partial X12C 999, the Trading Partner will review, correct and resubmit. For additional information regarding the X12C 999, please refer to the ASC X12C 999 (v005010X231A1TR3) Implementation Guide. If the Trading Partner requires additional assistance with the X12C 999, please contact the Provider Relations Unit.

Interchange Level Errors and the X12C 999 Implementation Acknowledgement

If the Interchange Header is recognizable and all elements are the proper length, but the header contains syntactically invalid data, such as invalid qualifiers or data relationships, an X12C 999 will be generated.

Functional Group Level Errors and the X12C 999 Implementation Acknowledgement

When the GS and GE segments are identifiable and the Trading Partner is authorized for the transaction, but a syntactical error is identified in the GS or GE segments, the entire functional group (from GS to GE) is rejected with an X12C 999.

Example of Functional Group Level Error that will result in an X12C 999:

- The transaction was built with incorrect Total Number of transaction sets at the Functional Group Trailer. GE01 should be 2 because the Functional Group contains two ST to SE transaction sets.

Transaction Set Level Errors and the X12C 999

If an error is identified within the Submitter, Receiver, or Provider loops, the entire Transaction Set (ST and SE segments and all segments in between) is rejected with an X12C 999. However, if the functional group consists of additional transactions without errors, the other transactions will be processed.

EDIFECs Error Report

Every X12N transaction that does not receive a TA1 or X12C 999 transaction rejection will pass through the EDIFECs Compliance Check engine. EDIFECs generates a full report of all Loops, Segments, Elements, along with the data contained within them, and explanations of the errors, if any. This report is especially useful in troubleshooting errors when it is combined with the X12C 999. The EDIFECs reports will be available to Trading Partners in their mailbox.

9 Trading Partner Agreements

Prior to engaging in EDI with the New Hampshire MMIS Enterprise, prospective Trading Partners must complete a Trading Partner enrollment package, which includes a Trading Partner Signature Agreement Form that requires an original signature. Please follow all enrollment instructions and mail the signed Trading Partner Agreement Form to the Xerox NH Medicaid Fiscal Agent, along with any other required documents to complete the enrollment application process.

Please find all New Hampshire Provider/Trading Partner Enrollment information at:
<https://nhmmis.nh.gov/portals/wps/portal/ProviderEnrollment>

The mailing address is:

Xerox Provider Relations Unit
P. O. Box 2059
Concord, NH 03302-2059

Trading Partners

In simple terms, an EDI Trading Partner is defined as any provider or agent acting on behalf of themselves or a provider who transmits electronic transaction data to or receives electronic transaction data from a health plan.

As part of the MCM - Medicaid Care Management/ PAP - Premium Assistance Program (MCM/PAP) project Trading Partners are the carriers of the qualified benefit health plans that are servicing the growing Medicaid population. In this case, the Carrier is the trading partner exchanging electronic transactions with NH MMIS and is also a "Provider" the entity being paid by NH MMIS.

10 Transaction Specific Information

This section contains data clarifications, including New Hampshire-specific data requirements. For additional guidance on the use of business rules, please see [Section 7 New Hampshire Medicaid Specific Business Rules and Limitations](#)

ASC X12N 834 Benefit Enrollment and Maintenance

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Interchange Control Header (ISA)					
C.4	Envelope	ISA	05	Interchange ID Qualifier	ZZ
C.4	Envelope	ISA	06	Interchange Sender ID	026000618
C.5	Envelope	ISA	07	Interchange ID Qualifier	ZZ
C.5	Envelope	ISA	08	Interchange Receiver ID	Trading Partner ID assigned by New Hampshire Medicaid
C.6	Envelope	ISA	14	Acknowledgement requested	1
Transaction Set Policy Number (REF) - Will not be sent.					
File Effective Date (DTP)					
37	N/A	DTP	01	Date/Time Qualifier	303 – Maintenance Effective Date
Transaction Set Control Totals (QTY)					
38	N/A	QTY	01	Quantity Qualifier	TO
(Loop 1000A) Sponsor Name Information (N1)					
40	1000A	N1	03	Identification Code Qualifier	FI – Federal Tax ID. 026000168
(Loop 1000B) Payer Identification (N1)					
42	1000B	N1	03	Identification Code Qualifier	FI – Federal tax ID

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
(Loop – 1000C) TPA/Broker Name and Account will not be sent.					
(Loop 2000) Member Level Detail (INS)					
48	2000	INS	01	Response Code	It will always be "Y"
48	2000	INS	02	Individual Relationship Code	It will always be "18"
49	2000	INS	04	Maintenance Reason Code	<p>The following set of codes represents the plan selection method during Initial enrollment. The detailed plan selection method is available in 2700 Member reporting Categories loop Section.</p> <p>AL – Auto—Algorithm AL – Auto—Claims History AL – Auto—Family Affiliation AL – Auto—Prior MCO AL – Auto—Claims Tiebreaker EC – NH EASY EC – Form EC – New HEIGHTS Screen AL – Administrative</p> <p>NH MMIS would use the 834 X12 TR3 recommended values during Update/Termination/Re-enrollment/reconciliation 834X12 Transactions.</p>
51	2000	INS	06	Medicare Status Code	If a Member is Medicare, then appropriate Status code will be sent. Note: INS06-2 will not be sent.
54	2000	INS	12	Date Time Period	If member is deceased, then reporting Member's death date will be sent.
54	2000	INS	13	Confidentiality Code	It will always be U
(Loop 2000) Subscriber Identifier (REF)					
55	2000	REF	02	Reference Identification	NH Medicaid ID
(Loop 2000) Member Supplemental Identifier (REF)					
56	2000	REF	01	Reference Identification Qualifier	<p>This segment may have 2 -3 loops depending on Medicare information.</p> <p>3H – Case Number 17 – Medicaid ID F6 – Medicare ID</p>

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
56	2000	REF	02	Reference Identification	<p>If REF01 = 3H – New Heights Case Number will be sent in REF02. New Heights Case Number is 15 Characters and will always be sent in 834 Transaction.</p> <p>If REF 01 = 17, Medicaid ID will be sent in REF02. This is a Unique Number to identify the Medicaid Member. It is Eleven characters long and *do not* suppress the leading zeros. This will always be sent in 834 Transaction.</p> <p>If REF01 = F6, Medicare ID will be sent in REF02.</p>
(Loop 2000) Member Level Dates (DTP)					
59	2000	DTP	01	Date/Time Qualifier	<p>338 – Medicare Begin Date</p> <p>339 – Medicare End Date. If the Medicare End Date is end of time, then Medicare End Date will not be sent.</p>
(Loop 2100A) Member Name (NM1)					
62	2100A	NM1	01	Entity Identifier Code	X12 recommended code will be sent based on the type of transaction.
63	2100A	NM1	03	Name Last or Organization Name	Medicaid Member Last Name will always be sent. The Allowed values are A-Z, a-z, 0-9, ' ', '(space)', '-'.
63	2100A	NM1	04	Name First	Medicaid Member First Name will always be sent. The Allowed values are A-Z, a-z, 0-9, ' ', '(space)', '-'.
63	2100A	NM1	05	Name Middle	If available, it will be sent. It will always be a single character
63	2100A	NM1	07	Name Suffix	If available it will be sent. Carriers can expect any of the following values I,II,III,IV,V,JR,MD,PHD,SR
64	2100A	NM1	08	Identification Code Qualifier	34 – If Member SSN is available it will be sent.
64	2100A	NM1	09	Identification Code	If Member SSN is available it will be sent. Note: SSN is not validated.
(Loop 2100A) Member Communication Numbers (PER)					

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
65	2100A	PER	03	Communication Number Qualifier	TE
65	2100A	PER	05	Communication Number Qualifier	AP
65	2100A	PER	07	Communication Number Qualifier	EM
(Loop 2100A) Member Residence Street Address(N3)					
68	2100A	N3	01	Address Information.	Either Member Residence Address or Mailing Address will always be sent.
(Loop 2100A) Member City, State, Zip code (N4)					
70	2100A	N4	03	Postal Code	NH MMIS stores either 9 or 5 character postal Code. Note: The postal codes are not validated.
70	2100A	N4	05	Location Qualifier	If county is available, "CY" will be sent.
70	2100A	N4	06	Location Identifier	If available, NH MMIS Will Transmit County of Residence. Note: County Codes will not be sent for Out of State Members.
(Loop 2100A) Member Demographics (DMG)					
72	2100A	DMG	02	Date Time Period	Member's Birth Date will always be sent. It will not be future Date.
73	2100A	DMG	03	Gender Code	MMIS Stores M, F or U. So Carriers can expect any of the X12 recommended values in 834 Transaction.
73	2100A	DMG	04	Marital Status Code	This will not be sent.
73	2100A	DMG	05	Race or Ethnicity Information	A - Asian or Pacific Islander E - Other Race or Ethnicity H - Hispanic I - American Indian or Alaskan Native J - Native Hawaiian N - Black (Non-Hispanic) O - White (Non-Hispanic) Note: New Hampshire will send Native Hawaiian OR Pacific Islander as J – Native Hawaiian.
73	2100A	DMG	06	Citizenship Status Code	1 – US Citizen 3 – Resident Alien

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
(Loop 2100A) Employment Class (EC) will not be sent.					
(Loop 2100A) Member Income (ICM) will not be sent.					
(Loop 2100A) Member Policy Amount (AMT) will not be sent.					
(Loop 2100A) Member Health Information (HLH)					
82	2100A	HLH	01	Health Related Code	N, T – Only Tobacco related information will be sent.
(Loop 2100A) Member Language (LUI)					
84	2100A	LUI	01	Identification Code Qualifier	LE – ISO 639 Language Codes
85	2100A	LUI	02	Identification Code	<p>If Known, Member language information will be sent.</p> <p>Language - ISO 639 Code</p> <ul style="list-style-type: none"> Albanian - sqi Arabic - ara Bosnian - bos Cantonese - chi French - fra Farsi - fas Greek - gre Korean - kor Mandarin - chi Portuguese - por Romanian - ron Russian - rus Spanish - spa Swahili - swa Syrian - syr Ukrainian - ukr Vietnamese - vie
(Loop – 2100B) Incorrect Member Name – This loop will be sent when there is a change in Member's Name or Demographic information.					
(Loop – 2100C) Member Mailing Address (N3)					
95	2100C	N3	02	Mailing Address Information	If Applicable, Member's care of address will be sent in N302 and it can be identified by "C/O" prefix followed by Care of Person Name.
(Loop 2100D) Member Employer will not be sent.					
(Loop 2100E) Member School will not be sent.					
(Loop 2100F) Custodial Parent will not be sent.					

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
(Loop 2100G) Responsible Person (NM1) will not be sent.					
(Loop 2100G) Responsible Person Communication Numbers (PER) will not be sent.					
(Loop 2100G) Responsible Person Street Address (N3) will not be sent.					
(Loop 2100G) Responsible Person City, State, Zip Code (N4) will not be sent.					
(Loop 2100H) Drop off Location will not be sent					
(Loop 2200) Disability Information will not be sent.					
(Loop 2300) Health Coverage (HD)					
141	2300	HD	03	Insurance Line code	HLT- Health. The member is eligible for the coverage benefits agreed upon between DHHS and Carriers.
(Loop 2300) Health Coverage Policy Dates (DTP)					
145	2300	DTP	01	Date/Time Qualifier	348 – Benefit Begin Date 349 – Benefit End Date. If available, Benefit End Date will be sent during Initial Enrollment.
(Loop 2300) Health Coverage Policy Amount (AMT Segment) will not be sent.					
(Loop 2300) Health Coverage Policy Number (REF)					
148	2300	REF	01	Reference Identification Qualifier	CE
149	2300	REF	02	Reference Identification	HIOS Number will always be sent.
(Loop 2300) Prior Coverage Months (REF Segment) will not be sent.					
(Loop 2300) Identification Card (IDC Segment) will not be sent.					
(Loop 2310) Provider Information will not be sent.					
(Loop 2320) COORDINATION OF BENEFITS will not be sent.					
(Loop 2750) Reporting Category (N1)					
103	2750	N1	02	Member Reporting Name	See "2700 Member Reporting Categories Loop" Section for a complete list of reporting categories.

2700 Member Reporting Categories Loop

N102	REF01	REF02	DTP	Initial Enrollment	Monthly Reconciliation	Termination	Change	Comments
"ADDL MAINT REASON"	17	'TERM'	N			Y		Terminate a Member
" PRE AMT 1"	9X	NNNNNNNN.NN	Y	Y	Y			Premium Amount
"CSR AMT"	9V	NNNNNNNN.NN	Y	Y	Y			Cost Share Reduction Amount
"DEDUCTIBLE AMT"	9V	NNNNNNNN.NN	Y	Y	Y			Deductible Amount
"OTH PAY AMT 1"	9V	NNNNNNNN.NN	Y	Y	Y			Other Payer Amount - The amount the QHP Issuer can expect to receive from Medicaid. OTH PAY AMT 1 = PRE AMT 1 + CSR AMT + DEDUCTIBLE AMT
"PRE AMT TOT"	9X	NNNNNNNN.NN	Y	Y	Y			Premium Amount Total. The REF02 Value represents the total premium amount and it will always be equal to PRE AMT 1.
"TOT RES AMT"	9V	NNNNNNNN.NN	Y	Y	Y			Total Individual responsibility Amount. REF02 will always be Zero.

N102	REF01	REF02	DTP	Initial Enrollment	Monthly Reconciliation	Termination	Change	Comments
"PLAN SELECTION METHOD"	18	"AF" "AM" "E1" "F1" "H1" "M1" "AA" "AC" "AT"	N	Y				<p>PLAN SELECTION METHOD.</p> <p>This is a detailed classification list and any one of the plan selection methods listed in REF02 made during the plan selection will be sent. The code values and their plan selection definition is listed below.</p> <p>AF - Auto - Family Affiliation AM - Auto - Prior MCO E1- EASY F1 - Form H1 - New HEIGHTS Screen M1 - Administrative AA - Auto - Algorithm AC - Auto - Claims History AT - Auto-Claims Tiebreaker</p>

ASC X12N 834 Benefit Enrollment and Maintenance – Enrollment Confirmation

The Enrollment Confirmation (or otherwise referred to as Effectuation Instruction) transaction is created in accordance with the ASC X12 Technical Report Type 3 standards and CCIO Companion Guide. This transaction is an inbound transaction to New Hampshire Medicaid System. Therefore, the transmission is created and sent by the QHP issuer to the Medicaid System. NH Medicaid expects 834 Effectuation Instructions (EI) within 48 business working hours. The acceptance/rejection reports generated depend on the type of error, and the level where the error occurs. Depending on the error level, the result may be the rejection of an entire file or a single transaction. Transmission Errors can occur when there are errors in the ISA segment. The ISA is part of the Interchange Control. A transmission error will occur when the ISA exceeds the fixed length defined by the TR3 Guide. This will result in the file being treated as unrecognized X12 data by the validation engine. When the file is unable to be recognized, an audit report will be generated and posted to the Trading Partner mailbox. If the Trading Partner is unable to be identified in either the ISA or GS, the audit report will still generate and post to a mailbox created for the Trading Partner ID found in the inbound file. The Trading Partner should use the audit report to correct and resubmit their X12 file.

Xerox EDI Solutions expects each member enrollment confirmation in a separate ST to SE with unique Transaction Set Control Number in the ST02. The ST02 value should match the SE02 value. Should a file contain multiple ST to SE Transaction Sets, each transaction set control number may not be duplicated within the same interchange (ISA to IEA). This will facilitate the ability to reject some enrollments if they are not valid. As specified in "Acknowledgements and/or Reports" section, if errors are found, X12C 999 will be generated and NH Medicaid expects the corrected information within next 48 Hours for the error transactions.

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
Interchange Control Header (ISA)					
C.4	Envelope	ISA	05	Interchange ID Qualifier	ZZ
C.4	Envelope	ISA	06	Interchange Sender ID	Trading Partner ID assigned by New Hampshire Medicaid
C.5	Envelope	ISA	07	Interchange ID Qualifier	ZZ
C.5	Envelope	ISA	08	Interchange Receiver ID	026000618

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
C.6	Envelope	ISA	14	Acknowledgement requested	1
Transaction Set Control Totals (QTY)					
38	N/A	QTY	01	Quantity Qualifier	TO
Member Level Detail (INS)					
49	2000	INS	04	Maintenance Reason Code	28
Member Supplemental Identifier (REF)					
56	2000	REF	01	Reference Identification Qualifier	Two iterations will be sent. ZZ 17
56	2000	REF	02	Reference Identification	ZZ - Carrier assigned Subscriber ID will be sent. 17 – Medicaid Assigned Member ID.
Health Coverage Policy Number (REF)					
145	2300	DTP	03	Date Time Period	Two iterations are required 348 - Benefit Begin Date. Enrollment Begin Date must be sent. 543 – Last Premium Paid Date
Reporting Category (N1)					
103	2750	N1	02	Member Reporting Name	See "2700 Member Reporting Categories Loop" Section for a complete list of reporting categories.

2700 Member Reporting Categories Loop

Content	N102	REF 01	REF02	DTP	Init	Confirm	Term	Change
Confirmation of Member Details	"ADDL MAINT REASON"	17	"CONFIRM"	N		Y		

Appendices

Implementation Checklist

Xerox does not offer an Implementation Checklist for our Trading Partner EDI services with the New Hampshire Medicaid. The Xerox New Hampshire Provider Relations Unit assists new Trading Partners with enrollment and testing, but a formal implementation checklist is not necessary.

Business Scenarios

In the event that your specific EDI-related business scenario is not addressed in this guide or the other available NH Medicaid X12N Transaction Companion Guides, please contact the Xerox New Hampshire Provider Relations Unit to discuss your specific EDI-related business needs with NH Medicaid.

Transmission Examples

Please contact the Xerox New Hampshire Provider Relations Unit for any question regarding transmission examples.

Frequently Asked Questions

For current Provider and Trading Partner FAQs, please visit the following page:
<https://nhmmis.nh.gov/portals/wps/portal/ProviderFaq>

Change Summary

Version	Date	Description of Changes
1.0	05/26/2015	Initial Version
1.1	06/08/2015	<p>Summary of Changes</p> <ol style="list-style-type: none"> 1. Page 5 – Changed the word 834C to 834 Effectuation Instruction. 2. Page 6 – Process Flow Legend – Added additional information about SNIP Level 3 and 4 Edits. 3. Page 7 – Transmission Administration Procedure Section – Added additional information about SNIP level 3 and Level 4 Edits and the decision dates. Introduced Frequency of Files and File Naming Convention paragraphs in "Transmission Administration Procedures" Section. 4. Page 9 – Added additional information that Port Number 22 is supported by MOVEit DMZ. 5. Page 15 - GS and GE Segments Section – Additional information about sending Group information is added in recent version. 6. Page 15 - Updated additional information on ST/SE segments that each member will be sent in each ST/SE segment. 7. Page 17 - Added additional information in Acknowledgement or Reports on Section 8 8. Page 21 - Updated Trading Partner registration process in section 9. 9. Page 22 - Updated NH Federal Tax ID in 1000A Loop N103 Element. 10. Page 22 – Updated 1000B Loop N103 Element with FI Qualifier. 11. Page 23 - Removed value "02" from list of possible values sent in INS04 and reworded the comments Section. 12. Page 24 – County Code – Updated the Comments Section. 13. Page 24 – Health Information – Code "U" is removed from applicable values. 14. Page 24 – Language Segment – LUI Segment is introduced. 15. Page 24 – Mailing Address N302 is introduced to list "Care of" Person. 16. Page 25 – Health Coverage Segment- Added Health Coverage Segment. 17. Page 25 - Responsible Person NM101 - Removed unrelated qualifiers from the list. 18. Page 25 – Benefit Dates – Benefit End Date is introduced. 19. Page 26 – The DTP segment will be passed for "PRE AMT 1" and

Version	Date	Description of Changes
		<p>"CSR AMT".</p> <p>20. Page 26 – Introduced "PRE AMT TOT" and "TOT RES AMT" loops.</p> <p>21. Page 27 – Plan Selection Method Loop is modified to send qualifiers instead of free form text.</p> <p>22. Page 26 - Removed Special Enrollment Reason, COE and copay indicator from reporting Category Loop.</p> <p>23. Page 26 and 29 - The reporting Category loop was incorrectly referred to 1000B instead of 2750 Loop. This is corrected in recent version.</p> <p>24. Page 14, 22 and 28 – Removed ISA01, ISA03 and ISA16 elements to be standard with NH Companion Guide format.</p>
1.2	06/26/2015	<p>Summary of Changes</p> <ol style="list-style-type: none"> 1. Section 10 – "Transaction Set Policy Number" Segment. 2. Section 10 – "File Effective Date" Segment. 3. Section 10 – Loop 1000C TPA/Broker account Segment. 4. Section 10 – INS Segment – Provided additional Information to INS01, INS02, INS06, INS12 and INS13 elements. 5. Section 10 – Loop 2000 – Member Supplemental Identifier – Updated New Heights Case Number and Medicaid ID information. 6. Section 10 – Loop 2000 - Member Level Dates information is included. 7. Section 10 – Loop 2100A – NM1 Segment. Additional information about this Segment is provided (NM101, NM103, NM104, NM105, NM107, NM108 and NM109). 8. Section 10 – Loop 2100A – N3 Segment is included. 9. Section 10 – Loop 2100A – N403, N404 element is included. 10. Section 10 – Loop 2100A – Member Demographics Segment is included. 11. Section 10 – Loop 2100A – Segments EC, ICM and AMT is included. 12. Section 10 – Loop 2100A – LUI02- "eng" will not be sent. (it will fail SNIP 2 EDIT) 13. Section 10 – Loop 2100B – Information about Incorrect Member Name loop is added. 14. Section 10 – Included 2100D, 2100E, 2100F Loops. 15. Section 10 – Loop 2100G – Included NM103, NM104, NM108 and NM109. 16. Section 10 – Included 2100G PER, N3, N4 Segments. 17. Section 10 – Included 2100H Loop. 18. Section 10 – Included 2200 Loop.

Version	Date	Description of Changes
		<ul style="list-style-type: none"> 19. Section 10 – Section 2300 AMT, Prior Coverage Months (REF), IDC Segments. 20. Section 10 – Included 2310 Loop Information. 21. Section 10 – Included 2320 Loop Information. 22. Section 10 – 834 Confirmation – Included Qualifier 17 in Member Supplemental Identifier.
1.3	07/20/2015	<ul style="list-style-type: none"> 1. Section 4 – Modified "Naming of Files" paragraph to proving file naming standards for 999 and TA1 reports.
1.4	07/29/2015	Section 8 – Included verbiage for Carriers to contact Xerox EDI Customer support in case of EDI File failures or errors.
1.5	10/13/2015	<ul style="list-style-type: none"> 1. Legal Representative and Case Head information will not be sent in 834 Daily and 834 Monthly Transactions. 2. Greek Language code is changed from GRK to GRE.